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Subject:

FA8770-05-D-0004

FOIA Control Number:

05-007LK

Date Reproduced:

28 Jan 05

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Qty Unit Price
| ITEM | SUPPLIES OR SERVICES | Purch Unit | Total Item Amount

0001

Noun: SUSTAINMENT

Contract type: M - FIXED PRICE AWARD FEE

Descriptive Data:

Labor and other direct costs in support of Sustainment in accordance with the Performance Work Statement dated 20 Sep 2004, excluding 1.3.2 entitled REMIS Upgrade Efforts. Period of Performance is 1 Oct 2004 through 30 Sep 2007.

0002

Noun: REMIS UPGRADE EFFORTS

Contract type: Z - LABOR HOUR

Descriptive Data:

REMIS Upgrades in accordance with the Performance Work Statement dated 20 Sep 2004, excluding paragraph 1.3.1, entitled REMIS Sustainment. Labor rates are in accordance with Attachment 2, B-Tables.

Period of Performance is 1 Oct 2004 through 30 Sep 2007.

0003

Noun: MATERIALS, SUBCONTRACTS, AND OTHER DIRECT

COSTS IN SUPPORT OF CLIN 0002

NSN: N - Not Applicable

Contract type: S - COST Inspection: DESTINATION Acceptance: DESTINATION DESTINATION DESTINATION

Descriptive Data:

Materials, Subcontracts, and other direct costs in support of CLIN 0002. Items purchased under this CLIN must:

- 1. Be included and approved in proposals under CLIN 0002 (Remis Upgrade Efforts)
- 2. Any deviation from the proposed items must be approved by the Contracting Officer's Representative

		Qty	Unit Price
<u>ITEM</u>	SUPPLIES OR SERVICES	Purch Unit	Total Item Amount

### 0004

Noun: TRAVEL IN SUPPORT OF CLINS 0001 AND 0002

NSN: N - Not Applicable

Contract type: S - COST Inspection: DESTINATION Acceptance: DESTINATION DESTINATION DESTINATION

Descriptive Data:

TRAVEL: Travel in support of CLIN 0001 (and CLIN 0002).

Travel shall be in accordance with Joint Travel Regulation (JTR) and approved prior to travel by the Contracting Officer's Representative (COR).

Travel costs subject to reimbursement:

1. are limited to travel occurring with approval of the Government;

- 2. are performed in conjunction with a specific requirement for a trip authorized in the order and approved prior to travel by the COR;
- 3. shall not exceed the obligated amount of the travel CLIN;
- 4. are limited by the amounts specified in the JTR.

Although the JTR refers to military and civilian personnel, in this case it also refers to support contractors

### 0005

Noun: DATA

NSN: N - Not Applicable

Contract type: M - FIXED PRICE AWARD FEE

Inspection: DESTINATION
Acceptance: DESTINATION
FOB: DESTINATION
Descriptive Data:

Data in support of CLINs 0001 and 0002 in accordance with Contract Data Requirements List, DD Form1423, is attached as Exhibit A and Exhibit B. The price of this item is included in the price of item 0001 and 0002.

### 0006

Noun: AWARD FEE
N\$N: Not Applicable

Contract type: S - COST
Inspection: DESTINATION
Acceptance: DESTINATION
FOB: DESTINATION

Descriptive Data:

Award Fee in accordance with CLINS 0001 and 0002 and the Award Fee Evaluation Plan dated 27 Sep 2004. Funds will not be expended without written authorization from the Contracting Officer that fee has been awarded.

### TOTAL AMOUNT OF CONTRACT

### NTE 549,842,000.00

1. NOTICE: The following contract clauses pertinent to this section are hereby incorporated by reference:

### A. FEDERAL ACQUISITION REGULATION CONTRACT CLAUSES

II. NOTICE: The following contract clauses pertinent to this section are hereby incorporated in full text:

### OTHER CONTRACT CLAUSES IN FULL TEXT

### B034 CONTRACT TYPE: FIXED-PRICE-AWARD-FEE (FEB 1997) (TAILORED)

Fixed Firm Price. To be determined on task orders.

Award Fee. To be determined on task order NTE an amount equal to 1% of the total price in accordance with the award fee plan.

Applies to Fixed-Price (tward Fee CLIN(s) only.

### B035 CONTRACT TYPE: LABOR-HOUR (FEB 1997) (TAILORED)

(a) The Contractor shall furnish at the bourly rates stated below, all necessary and qualified personnel, managing and directing the same to complete CLIN(s) 0002 within the performance period specified in Section F. In performance of these CLIN(s), Contractor shall be reimbursed for direct labor at the hourly rates listed below for the identified labor categories.

### CATEGORIES HOURLY RATE

To be identified in each task order

(b) For the purposes of the clause of this contract entitled "Payments Under Time-and-Material and Labor-Hour Contracts", the total ceiling price of the CLEN(s) specified in paragraph (a) above is To be determined on task orders.

Applies to Labor-Hour CLIN(s) only.

### B045 AWARD FEE (JUN 2000) (TAILORED)

In addition to the fee set forth elsewhere in the contract, the Contractor may carn a total award fee amount of up to an amount equal to the total task order value on the basis of performance during the performance periods.

- (i) Monitoring of performance. The Contractor's performance will be monitored continually by the performance monitors whose findings are reported to the Award Fee Review Board (AWRB). The AWRB recommends an award fee to the Fee Determining Official (FDO) who makes the final decision of the award fee amount paid based on the Contractor's performance during the award fee evaluation period.
- (ii) Award fee plan. The evaluation criteria and associated grades are specified in the award fee plan. Upon contract award, the contractor will be provided the FDO-approved award fee plan.
- (iii) Modification of award fee plan. Unilateral changes may be made to the award fee plan if the Contractor is provided written notification by the Contracting Officer before the start of the upcoming evaluation period. Changes affecting the current evaluation period must be by bilateral agreement.

- (iv) Self-evaluation. The Contractor may submit to the Contracting Officer, within five (5) working days after the end of each award fee evaluation period, a brief written self-evaluation of its performance for the period. This self-evaluation shall not exceed five (5) pages. This self-evaluation will be used in the AFRB's evaluation of the Contractor's performance during this period.
- (v) Determination and Methodology. The determination and methodology for determining the award-fee amount are unilateral decisions made solely at the discretion of the Government.
  - (vi) Award fee payment.
- (A) Award fee is not subject to the "Allowable Cost and Payment" or "Termination (Cost Reimbursement)" clauses of this contract.
- (b) The Contractor may bill for the award fee immediately upon receipt of the Contracting Officer's authorization for payment of the earned award fee amount.

### B050 ALLOWABLE COST AND PAYMENT (COST CONTRACTS (NO FEE)) (SEP 1997)

Contractor shall be reimbursed for performance of this contract in accordance with the contract clauses and the following additional terms:

The total estimated cost of performance is To be determined on task orders

Applicable to following Line Items: 0003, 0004, 0006 Applies to Cost CLIN(s) only.

NOTICE: The following contract clauses pertinent to this section are hereby incorporated in full text:

### OTHER CONTRACT CLAUSES IN FULL TEXT

### C003 INCORPORATED DOCUMENTS/REQUIREMENTS (APR 1998)

See Section J

NOTICE: The following contract clauses pertinent to this section are hereby incorporated in full text:

### OTHER CONTRACT CLAUSES IN FULL TEXT

### D001 PRESERVATION, PACKAGING, PACKING AND MARKING REQUIREMENTS (FEB 1997)

Preservation, packaging, packing and marking shall be set forth in the individual order.

1. NOTICE: The following contract clauses pertment to this section are hereby incorporated by reference:

### A. FEDERAL ACQUISITION REGULATION CONTRACT CLAUSES

52.246-03	INSPECTION OF SUPPLIES COST-REIMBURSEMENT (MAY 2001)
52,246-04	INSPECTION OF SERVICES FIXED-PRICE (AUG 1996)
52.246-06	INSPECTION TIME-AND-MATERIAL AND LABOR-HOUR (MAY 2001)
52,246-16	RESPONSIBILITY FOR SUPPLIES (APR 1984)
	Applies to Fixed-Price Award Fee CLIN(s) only
Applies to Firm-	Fixed-Price CLIN(s) only.

### B. DEFENSE FEDERAL ACQUISITION REGULATION SUPPLEMENT CONTRACT CLAUSES

252.246-7000 MATERIAL INSPECTION AND RECEIVING REPORT (MAR 2003)

II. NOTICE: The following contract clauses pertinent to this section are hereby incorporated in full text:

### OTHER CONTRACT CLAUSES IN FULL TEXT

### E007 INSPECTION AND ACCEPTANCE AUTHORITY (APR 1998) (TAILORED)

Inspection and acceptance for all Contract and Exhibit Lines or Subline Items shall be accomplished by Contracting Officer's Representative (COR), MSG MAR, WPAFB OH.

1. NOTICE: The following contract clauses pertinent to this section are hereby incorporated by reference:

### FEDERAL ACQUISITION REGULATION CONTRACT CLAUSES

52.242-15	STOP-WORK ORDER (AUG 1989)
	Applies to Labor-Hour CLIN(s), Fixed-Price Award Fee CLIN(s) only.
52,242-15	STOP-WORK ORDER (AUG 1989) - ALTERNATE I (APR 1984)
	Applies to Cost CLIN(s) only.
52.242-17	GOVERNMENT DELAY OF WORK (APR 1984)
	Applies to Fixed-Price Award Fee CLIN(s) only
Applies to Firm	-Fixed-Price CLIN(s) only.
52.247-34	F.O.B. DESTINATION (NOV 1991)
52.247-55	F.O.B. POINT FOR DELIVERY OF GOVERNMENT-FURNISHED PROPERTY (JUN 2003)

II. NOTICE: The following contract clauses pertinent to this section are hereby incorporated in full text:

### OTHER CONTRACT CLAUSES IN FULL TEXT

### F002 PERIOD OF PERFORMANCE (FEB 1997)

Period of performance under this contract shall be 1 Oct 2004 through 30 Sep 2007.

NOTICE: The following contract clauses pertinent to this section are hereby incorporated in full text:

### OTHER CONTRACT CLAUSES IN FULL TEXT

### G001 ACCOUNTING AND APPROPRIATION DATA (FEB 1997)

Accounting and appropriation data will be set forth on individual orders issued hereunder.

### G005 PAYMENT INSTRUCTIONS FOR MULTIPLE ACCOUNTING CEASSIFICATION CITATIONS (MAR 2004)

Payment for all effort under this contract should be made in the order and amounts shown in the informational subline item(s) in Section B, CLIN 0001 of the contract and recapped below. Exhaust the funds in each ACRN before using funds from the next listed ACRN.

ACRN SUBCLIN NO.

TOTAL OBLIGATED

To be cited on individual task orders.

- a. This contract will be funded by multiple accounting classification citations. Payment shall be made from ACRNs in alphabetical order (AA,AB,etc). DO NOT USE A PRORATED METHOD to pay, disburse and liquidate funds. Do not liquidate any funds from an ACRN unless the preceding ACRNs have been fully liquidated, or if revised payment instructions are provided per paragraph b, below.
- b. Additional ACRNs will be assigned when new accounting classifications are available. When adding new ACRNs or changing existing ACRNs, the above payment instructions shall apply, unless specific revised payments instructions are provided as part of a contract modification.

### G006 INVOICE AND PAYMENT - COST REIMBURSEMENT (FEB 1997) (TAILORED)

Invoices (or public vouchers), supported by a statement of cost for performance under this contract, shall be submitted electronically to the paying office and the cognizant Defense Contract Audit Agency (DCAA) office concurrently. Under the provisions of DFARS 242 803(b), the DCAA auditor, is designated as the authorized representative of the contracting officer (CO) for examining vouchers received directly from the contractor.

### G015 IMPLEMENTATION OF TAXPAYER IDENTIFICATION NUMBER (APR 1998)

In accordance with FAR 52.204-03, Taxpayer Identification Number is 95-212-6773.

### G018 CONTRACT HOLIDAYS (FEB 2003)

- (a) The prices costs in Section B of the contract include holiday observances; accordingly, the Government will not be billed for such holidays, except when services are required by the Government and are actually performed on a holiday. Holidays in addition to those reflected in this contract, which are designated by the Government, will be billable provided the assigned Contractor employee was available for performance and was precladed from such performance.
  - (b) The following days are contract holidays: 1) New Years Day
- 2) Martin Luther King Day
- 3) President's Day
- 4) Memorial Day
- 5) Independence Day
- 6) Labor Day

- 7) Columbus Day
- 8) Veteran's Day
- 9) Thanksgiving Day 10) Christmas Day

### OT14 POTENTIAL ORGANIZATIONAL CONFLICT OF INTEREST (FAR 9.505)

- 1. An organizational conflict of interest may result when factors create an actual or potential conflict of interest on an instant contract, or when the nature of the work to be performed on the instant contract creates an actual or potential conflict of interest on a future acquisition. In the latter case, some restrictions on future activities of the contractor may be required.
- 2. An organizational conflict of interest (OCI) issue is a significant consideration that can prevent the government from awarding a contract to an offeror. It is possible through the submission of an acceptable mingation plan, however, for an offeror to sufficiently reduce the risks associated with an OCI such that contract award can occur. Accordingly, industry is encouraged to discuss OCI issues as early as possible in the acquisition cycle. Based on information an offeror provides in response to a potential OCI situation the Government will advise the company what actions, if any, the company might want to take to ensure that it will be eligible for contract award. Hopefully, such advice will assist companies when deciding whether to participate in an acquisition.
- 3. When it is determined that an OCI is present, only companies submitting acceptable mitigation plans will be eligible for award. Therefore, every company that expects to submit an offer as a prime contractor or as a member of a contractor teaming arrangement for any MSG acquisition should review the OCI discussion found at Federal Acquisition Regulation (FAR) Subpart 9.5 and determine the potential for an OCI. If a company determines that there is the potential for an OCI, it should next analyze the situation and decide whether the potential OCI can be mitigated through a particular course of action as stipulated in a mitigation plan. If so, such a mitigation plan should be drafted and submitted to the contracting officer (CO) who will review the proposed plan and assess its risk and content. MSG expects such plans to address in detail the matter discussed below in a thoughtful and comprehensive manner. An OCI mitigation plan should be based on the requirements of FAR Subpart 9.5.
- 4. If information concerning potential conflict of interest is known by the prospective contractors it is the responsibility of that contractor to identify and mitigate potential organizational conflicts of interest and notify the Contracting Officer. A written analysis, including a recommended course of action for avoiding, neutralizing, or mitigating the conflict, based on the general rules in 9.505 or on another basis not expressly stated in that section. This mitigation plan should be forwarded to the Contracting Officer within 30 days of knowledge of potential conflict.
- 5. The Contracting Officer will analyze the mitigation plan and recommended course of action. If the Contracting Officer decides that a particular acquisition involves a significant potential organizational conflict of interest, the Contracting Officer shall, before issuing the solicitation, submit the mitigation plan for approval to the Chief of the Contracting Office (unless a higher level official is designated by the agency).
- 6. The approving official shall review the Contracting Officer's analysis and recommended course of action, including the draft provision and any proposed chause; consider the benefits and detriments to the Government and prospective contractors; and approve, modify, or reject the recommendations in writing.
- 7. If, during the effective period of any restriction (see 9.507), a contracting office transfers acquisition responsibility for the item or system involved, it shall notify the successor contracting office of the restriction, and send a copy of the contract under which the restriction was imposed.

NOTICE: The following contract clauses pertinent to this section are hereby incorporated in full text:

### A. FEDERAL ACQUISITION REGULATION CONTRACT CLAUSES IN FULL TEXT

### B. OTHER CONTRACT CLAUSES IN FULL TEXT

### H023 INDEFINITE QUANTITY (SEP 1997)

This is an Indefinite Quantity contract as contemplated by FAR 16.504. The total scope of the technical tasks for which orders may be issued is set forth in paragraph 2.0 of the attached Statement of Work. The maximum dollar

amount the Government may order under this contract is TO BE DETERMINED; the minimum amount is \$25,000,00.

### H024 ORDERING PROCEDURES (SEP 1997) (TAILORED)

- (a) Orders will be issued by a Procuring Contracting Officer in accordance with the Ordering clause of this contract. However, the following procedures shall be used for negotiation of orders.
- (1) The Contracting Officer will provide the Contractor with a copy of the notification of each proposed Order which will include a description of work to be performed, description of expertise required, and desired completion date.
- (2) The Contractor shall then: (i) submit to the Contracting Officer a technical discussion describing how the work will be performed: (ii) submit a cost proposal identifying labor categories and number of hours within each category required for the performance of the proposed work: (iii) identify and provide rationale for all non-labor cost elements required for performance; and (iv) identify any Government property required for performance.
- (3) Upon receipt of the proposal, the Contracting Officer will analyze the proposal and, if acceptable, issue an Order directing the Contractor to commence performance, or if the proposal is not fully acceptable as offered, negotiations shall be conducted prior to issuance of any Order. In the event issues pertaining to a proposed work cannot be resolved to the satisfaction of the Contracting Officer, the Contracting Officer reserves the right to withdraw and cancel the proposed work. In such event, the Contractor shall be notified, via letter, of the Contracting Officer's decision. This decision shall be final and conclusive and shall not be subject to the Disputes clause or the Contract Disputes Act.
- (b) The Contractor is not authorized to commence performance prior to issuance of the Order by the Contracting Officer.

### H025 INCORPORATION OF SECTION K. (OCT 1998)

Section K of the solicitation is hereby incorporated by reference.

### H033 SOLICITATION NUMBER (APR 1998)

Solicitation Number: FA8770-05-R-0004

### H040 ASSOCIATE CONTRACTOR AGREEMENTS (FEB 2003) (TAILORED)

- (a) The Contractor shall enter into Associate Contractor Agreements (ACA) for any portion of the contract requiring joint participation in the accomplishment of the Government's requirement. The agreements shall include the basis for sharing information, data, technical knowledge, expertise, and or resources essential to the integration of the Reliability and Maintainability Information System (REMIS) which shall ensure the greatest degree of cooperation for the development of the program to meet the terms of the contract. Associate Contractors are listed in (h) below.
  - (b) ACAs shall include the following general information:
    - (1) Identify the associate contractors and their relationships.
- (2) Identify the program involved and the relevant Government contracts of the associate Contractors.
  - (3) Describe the associate contractor interfaces by general subject matter.
  - (4) Specify the categories of information to be exchanged or support to be provided.

SECTION HOLAST TO 05 D 0004

- (5) Include the expiration date (or event) of the ACA.
- (6) Identify potential conflicts between relevant Government contracts and the ACA; include agreements on protection of proprietary data and restrictions on employees.
- (c) A copy of such agreement shall be provided to the Contracting Officer for review before execution of the document by the cooperating contractors.
- (d) Nothing in the foregoing shall affect compliance with the requirements of the clause at OT14. Potential Organizational Conflict of Interest.
- (e) The Contractor is not relieved of any contract requirements or entitled to any adjustments to the contract terms because of a failure to resolve a disagreement with an associate contractor.
- (t) I iability for the improper disclosure of any proprietary data contained in or referenced by any agreement shall rest with the parties to the agreement, and not the Government.
- (g) All costs associated with the agreements are included in the negotiated cost of this contract. Agreements may be amended as required by the Government during the performance of this contract.
  - (h) The following contractors are associate contractors with whom agreements are required:

CONTRACTOR

ADDRESS

PROGRAM CONTRACT

To Be Determined

### H044 RENT-FREE USE OF GOVERNMENT-OWNED PROPERTY (FEB 2003)

The Contractor is authorized to use in the performance of this contract on a rent-free, noninterference basis the Government-owned property identified below, made available during the periods set forth below.

HEM

PERIOD AVAILABLE

See Attachment 5 -

1 Oct 2004 through 30 Sep 2007

Government Furnished Property

### H047 TRAVEL (FEB 2003)

- (a) The Contractor may be required to travel within the contiguous United States and overseas. The Contractor may be required to travel by Government-provided transportation. Travel requirements will be reimbursed by separate voucher and must be approved in advance by the Contracting Officer. Travel requirements will be identified, proposed, and negotiated in individual task orders on a cost-reimbursement basis. Billable travel costs are air fare, ground transportation, and per diem costs, not labor hours. The Contractor shall be responsible for obtaining any passports or visas and making travel arrangements to and from any CONUS location.
- (1) Per diem, air fare, and all other allowable travel costs shall be reimbursed in accordance with the Federal Acquisition Regulation. All travel within overseas areas shall be approved in advance by the Contracting Officer.
- (2) The Government may provide travel to and from overseas work sites via Air Mobility Command (AMC) flights, if available. AMC travel fees may be Contractor-paid and invoiced to the Government. The Government will be responsible for obtaining travel clearances and issuance of any required special orders.
- (b) Use of AMC transportation shall be approved in advance by the Contracting Officer or designee. Orders authorizing AMC travel will specify the Contractor's Customer Identification Code (CIC). If the Contractor does not have CIC number, the orders will state "special account handling: billing for AMC transportation will be forwarded to address to be provided in task order." Use of AMC transportation is subject to availability.

(c) The travel CLIN is intended to pay for travel occurring at the direction of the Government, performed an conjunction with a specific trip authorized in a task order. Travel by clerical support personnel shall be approved in advance by the Contracting Officer.

### H050 AWARD FEE (FEB 2003) (TAILORED)

- (a) In addition to the profit fee set forth elsewhere in the contract, the Contractor may earn a total award fee amount of up to an amount equal to the total price of each task order on the basis of performance during the evaluation periods.
- (b) Monitoring of Performance. The Contractor's performance will be continually monitored by the performance monitors whose findings are reported to the Award Fee Review Board (AFRB). The AFRB recommends an award fee to the Fee Determining Official (FDO) who makes the final decision of the award fee amount paid based on the Contractor's performance during the award fee evaluation period.
- (c) Award Fee Plan. The evaluation criteria and associated grades are specified in the award fee plan. Upon contract award, the Contractor will be provided the FDO-approved award fee plan.
- (d) Modification of Award Fee Plan. Unilateral changes may be made to the award fee plan if the Contractor is provided written notification by the Contracting Officer before the start of the upcoming evaluation period. Changes affecting the current evaluation period must be by bilateral agreement.
- (e) Self-Evaluation. The Contractor may submit to the Contracting Officer, within five (5) working days after the end of each award fee evaluation period, a brief written self-evaluation of its performance for that period. This self-evaluation shall not exceed five pages. This self-evaluation will be used in the AFRB's evaluation of the Contractor's performance during this period.
- (f) Determination and Methodology. The determination and methodology for determining the award-fee amount are unilateral decisions made solely at the discretion of the Government.
  - (g) Award Fee Payment.
- (1) Award fee is not subject to the allowable cost, and payment or termination clauses of this contract.
- (2) The Contractor may bill for the award fee immediately upon receipt of the Contracting Officer's authorization for payment of the earned award fee amount.

### H063 CONTRACTOR IDENTIFICATION (FEB 2003)

- (a) Contractor personnel and their subcontractors must identify themselves as Contractors or subcontractors during meetings, telephone conversations, in electronic messages, or correspondence related to this contract.
- (b) Contractor-occupied facilities (on AFMC or other Government installations) such as offices, separate rooms, or cubicles must be clearly identified with Contractor supplied signs, name plates or other identification, showing that these are work areas for Contractor or subcontractor personnel.

### H081 INCORPORATION OF SUBCONTRACTING PLAN (FEB 2003) (TAILORED)

In accordance with FAR 52.219-9. Small Business Subcontracting Plan, the subcontracting plan contained in the proposal dated 24 Sep 2004 is incorporated herein by reference. The small business goal is 23%. The veteranowned small business goal is 0%. The service-disabled veteran-owned small business goal is 3%. The HUBzone small business goal is 3%. The small disadvantaged business goal is 5%. The women-owned small business goal is 5%.

### 11082 SUBMISSION OF SUBCONTRACTING PLAN (FEB 2003)

In accordance with FAR 52.219-9, Small, Small Disadvantaged and Women-Owned Small Business Subcontracting Plan, the Contract's preliminary Subcontracting Plan NGIT Master Plan approved by DCMAE on 3 May 02 dated 04 APR 2002, has been approved and is incorporated herein by reference. The final plan meeting the minimum requirements of FAR 19.704, Subcontracting plan requirements, must be submitted in sufficient time to permit negotiations thereof within 90 days, or before definitization, whichever occurs first,

### H087 GOVERNMENT- FURNISHED PROPERTY (GFP) (FEB 2003)

Pursuant to the Government Property clause herein, the Government shall furnish the item(s) of property listed below as Government-Furnished Property (GFP) to the Contractor, f.o.b. destination, for use in performance of this contract. Upon completion of the contract, the Contractor shall obtain disposition instructions from the Government Property Administrator of the activity having responsibility for administration of the contract.

FTEM NR NSN NOUN PART NO QTY DELIVERY DATE. See Attachment 5 to this contract.

### H089 TECHNOLOGY INSERTION (IT RESOURCES) (JUL. 2003)

- (a) As changes in technology occur, the Contractor shall propose substitution of new products items for inclusion in this contract. These items include hardware, software, and services developed by, marketed by, or otherwise available from the Contractor. The proposed items should provide at least equivalent performance with economic benefits or enhanced performance. At least every (days to be determined on individual task order), the Contractor shall either submit such a proposal or inform the Contracting Officer that no new items meet the above criteria.
- (b) The Contractor shall provide price and performance data to support an improvement in performance and or price. If necessary for evaluation by the Government, the Contractor shall provide a demonstration of the proposed items. Should the Government decide that the proposed item(s) should be included in the contract, an equitable price adjustment will be negotiated and the proposed item(s) shall be added to the contract by bilateral modification under the authority of this clause.

Contract Clauses in this section are from the FAR, Defense FAR Sup, Air Force FAR Sup, and the Air Force Materiel Command FAR Sup, and are current through the following updates:

Database Version: 6.2-x.000; Issued: 7/6/2004; FAR: FAC 2001-24 (Partial); DFAR: DCN20040625; DL.: DL 98-021; Class Deviations: CD 2003o0003; AFFAR: 2002 Edition; AFMCFAR: AFMCAC 02-04; AFAC: AFAC 2004-0419; IPN: 98-009

L. NOTICE: The following contract clauses pertinent to this section are hereby incorporated by reference:

### A. FEDERAL ACQUISITION REGULATION CONTRACT CLAUSES

NATIONAL PROPERTY OF THE PARTY
DEFINITIONS (JUN 2004)
GRATUITIES (APR 1984)
COVENANT AGAINST CONTINGENT FEES (APR 1984)
RESTRICTIONS ON SUBCONTRACTOR SALES TO THE GOVERNMENT (JUL 1995)
ANTI-KICKBACK PROCEDURES (JUL 1995)
CANCELLATION, RESCISSION, AND RECOVERY OF FUNDS FOR ILLEGAL OR
IMPROPER ACTIVITY (JAN 1997)
PRICE OR FEE ADJUSTMENT FOR ILLEGAL OR IMPROPER ACTIVITY (JAN 1997)
LIMITATION ON PAYMENTS TO INFLUENCE CERTAIN FEDERAL TRANSACTIONS (JUN 2003)
PRINTED OR COPIED DOUBLE-SIDED ON RECYCLED PAPER. (AUG 2000)
CENTRAL CONTRACTOR REGISTRATION (OCT 2003)
PROTECTING THE GOVERNMENT'S INTEREST WHEN SUBCONTRACTING WITH
CONTRACTORS DEBARRED, SUSPENDED, OR PROPOSED FOR DEBARMENT (JUL
(995)
MATERIAL REQUIREMENTS (AUG 2000)
AUDIT AND RECORDS - NEGOTIATION (JUN 1999)
ORDER OF PRECEDENCEUNIFORM CONTRACT FORMAT (OCT 1997)
PRICE REDUCTION FOR DEFECTIVE COST OR PRICING DATA (OCI 1997)
SUBCONTRACTOR COST OR PRICING DATA (OCT 1997)
INTEGRITY OF UNIT PRICES (OCT 1997) - ALTERNATE I (OCT 1997)
PENSION ADJUSTMENTS AND ASSET REVERSIONS (JAN 2004)
REVERSION OR ADJUSTMENT OF PLANS FOR POSTRETIREMENT BENEFITS (PRB)
OTHER THAN PENSIONS (OCT 1997)
NOTIFICATION OF OWNERSHIP CHANGES (OCT 1997)
REQUIREMENTS FOR COST OR PRICING DATA OR INFORMATION OTHER THAN
COST OR PRICING DATAMODIFICATIONS (OCT 1997)
REQUIREMENTS FOR COST OR PRICING DATA OR INFORMATION OTHER THAN
COST OR PRICING DATAMODIFICATIONS (OCT 1997) - ALTERNATE II (OCT 1997)
ALLOWABLE COST AND PAYMENT (DEC 2002)
Applies to Cost CLIN(s) only.
COST CONTRACT NO FEE (APR 1984)
Applies to Cost CLIN(s) only.
ORDERING (OCT 1995)
Para (a), Issued from date is 'date of award'
Para (a). Issued through date is 'three years'
ORDER LIMITATIONS (OCT 1995)
Para (a). Insert Dollar amount or quantity. '\$25,000,00'
Para (b)(1). Insert dollar amount or quantity [\$49,842,000,00]
Para (b)(2). Insert dollar amount or quantity. '\$49,842,000.00'
Para (b)(3). Insert number of days, "thirty (30)"

	Para (d). Insert number of days. 'seven (7)'
52.216-22	INDEFINITE QUANTITY (OCT 1995)
72,210-22	Para (d). Date is 'three (3) years after award'
52.217-08	OPTION TO ENTEND SERVICES (NOV 1999)
02,217-96	Period of time, '30 day of'
52.219-08	UTILIZATION OF SMALL BUSINESS CONCERNS (MAY 2004)
52,219-14	LIMITATIONS ON SUBCONTRACTING (DEC 1996)
	·
52.222-01 52.222-02	NOTICE TO THE GOVERNMENT OF LABOR DISPUTES (FEB 1997)
02.222-02	PAYMENT FOR OVERTIME PREMIUMS (JUL. 1990)
	Para (a), Dollar amount is 'zero'
52.222.10	Applies to Cost CLIN(s) only
52,222-19	CHILD LABORCOOPERATION WITH AUTHORITIES AND REMEDIES (JUN 2004)
52.222-20	WALSH-HEALEY PUBLIC CONTRACTS ACT (DEC 1996)
52.222-21	PROHIBITION OF SEGREGATED FACILITIES (FEB 1999)
52.222-26	EQUAL OPPORTUNITY (APR 2002)
52,222-35	EQUAL OPPORTUNITY FOR SPECIAL DISABLED VETERANS, VETERANS OF THE
	VIETNAM ERA, AND OTHER ELIGIBLE VETERANS (DEC 2001)
52.222-36	AFFIRMATIVE ACTION FOR WORKERS WITH DISABILITIES (JUN 1998)
52,222 37	EMPLOYMENT REPORTS ON SPECIAL DISABLED VETERANS, VETERANS OF THE
	VIETNAM ERA, AND OTHER ELIGIBLE VETERANS (DFC 2001)
52.222-41	SERVICE CONTRACT ACT OF 1965, AS AMENDED (MAY 1989)
52.222-43	FAIR LABOR STANDARDS ACT AND SERVICE CONTRACT ACT PRICE
	ADJUSTMENT (MULTIPLE YEAR AND OPTION CONTRACTS) (MAY 1989)
52.222-44	FAIR LABOR STANDARDS ACT AND SERVICE CONTRACT ACT PRICE
	ADJUSTMENT (FEB 2002)
	Applies to Fixed-Price Award Fee CLIN(s) only.
	m-Fixed-Price CLIN(s) only.
52.223-06	DRUG-FREE WORKPLACE (MAY 2001)
52,224-01	PRIVACY ACT NOTIFICATION (APR 1984)
52,224-02	PRIVACY ACT (APR 1984)
52,225-13	RESTRICTIONS ON CERTAIN FOREIGN PURCHASES (DEC 2003)
52,227-01	AUTHORIZATION AND CONSENT (JUL 1995)
52,227-02	NOTICE AND ASSISTANCE REGARDING PATENT AND COPYRIGHT INFRINGEMENT
	(AUG 1996)
52,228-07	INSURANCE LIABILITY TO THIRD PERSONS (MAR 1996)
	Applies to Cost CLIN(s) only.
52,229 ()4	FÉDERAL, STATE, AND LOCAL TAXES (STATE AND LOCAL ADJUSTMENTS). (APR
	2003)
	Applies to Fixed Price Award Fee CLIN(s) only.
	m-Fixed-Price CLINts) only.
52,230 02	COST ACCOUNTING STANDARDS (APR 1998)
52.230-06	ADMINISTRATION OF COST ACCOUNTING STANDARDS (NOV 1999)
52,232-01	PAYMENTS (APR 1984)
	Applies to Fixed-Price Award Fee CLIN(s) only.
• /	m-Fixed-Price CLINts) only.
52,232-07	PAYMENTS UNDER TIME-AND-MATERIALS AND LABOR-HOUR CONTRACTS (DEC
	2002)
52,232-08	DISCOUNTS FOR PROMPT PAYMENT (FEB 2002)
	Applies to Fixed-Price Award Fee CLIN(s) only
	m Fixed Price CLIN(s) only
52.232-11	EXTRAS (APR 1984)
_	Applies to Fixed-Price Award Fee CLIN(s) only.
	n-Fixed-Price CLIN(s) only.
52.232-17	INTEREST (JUN 1996)
52.232-18	AVAILABILITY OF FUNDS (APR 1984)
52,232-22	LIMITATION OF FUNDS (APR 1984)
	SPCTFON 3, #A8770-95,/5 funds

52.232-23	ASSIGNMENT OF CLAIMS (JAN 1986)
52.232-25	PROMPT PAYMENT (OCT 2003)
52.232-33	PAYMENT BY ELECTRONIC FUNDS TRANSFERCENTRAL CONTRACTOR
112.2112.11	REGISTRATION (OCT 2003)
52.233-01	DISPUTES (JUL 2002) - ALTERNATE I (DEC 1991)
52,233-03	PROTEST AFTER AWARD (AUG 1996)
1/2/2010/1004	Applies to Labor-How CLIN(s), Fixed-Price Award Fee CLIN(s) only.
52,233-03	PROTEST AFTFR AWARD (AUG 1996) - ALTERNATE I (JUN 1985)
3/21/2010/-102/	Applies to Cost CLIN(s) only.
52,237-03	CONTINUITY OF SERVICES (JAN 1991)
52.239-01 52.242-01	PRIVACY OR SECURITY SAFEGUARDS (AUG 1996) NOTICE OF INTENT TO DISALLOW COSTS (APR 1984)
JB-272-01	Applies to Cost CLIVes) only.
52.242-03	PENALTIFS FOR UNALLOWABLE COSTS (MAY 2001)
52.242-03	CERTIFICATION OF FINAL INDIRECT COSTS (JAN 1997)
22,242-04	
tandi wa a dada	Applies to Labor How CLIN(s), Cost CLIN(s) only, or-How CLIN(s) only
52.242-13	·
52.243-01	BANKRUPTCY (JUL 1995)  CHANGES - FLYED DOVGE (ALCO 1987)
32.243-01	CHANGES FIXED-PRICE (AUG 1987)
territories Erm	Applies to Fixed Price Award Fee CLINts) only. n-Fixed-Price CLINts) only.
52.243-01	CHANGES FIXED-PRICE (AUG 1987) - ALTERNATE II (APR 1984)
0.2→0.+O.I	Applies to Fixed-Price Award Fee CLIN(s) only.
Anniliae to Firm	r-Appacy to Fixed-Free Award Fee CLIMS) only. n-Fixed-Price CLIMs) only
52.243-02	CHANGES COST-REIMBURSEMENT (AUG 1987) - ALTERNATE II (APR 1984)
V2.24V-02	Applies to Cost CLIMs) only.
52.243-03	CHANGES TIME-AND-MATERIALS OR LABOR-HOURS (SEP 2000)
(12.24(1-V))	Applies to Labor-How CLIMs) only.
52,243-07	NOTIFICATION OF CHANGES (APR 1984)
11212 <b>F</b> F. (1971)	Para (b), Number of calendar days is (insert 30 for RDSS C) '30 days'
	Para (d). Number of calendar days is (insert 30 for RDSS C) '30 days'
52.244-02	SUBCONTRACTS (AUG 1998)
22.217 02	Para (e), approval required on subcontracts to: 'To be cited on individual task orders'
	Para (k). Insert subcontracts evaluated during negotiations. To be cited on individual task orders.
	Applies to Labor-How CLIN(s), Fixed-Price Award Fee CLIN(s) only.
52,244-()2	SUBCONTRACTS (AUG 1998) - ALTERNATE I (AUG 1998)
	Para (e). Contractor shall obtain the Contracting Officer's written consent before placing the
	following subcontracts: 'To be determined'
	Para (k), Insert subcontracts which were evaluated during negotiations: To be determined
	Applies to Cost CLINGs only.
52.244-05	COMPETITION IN SUBCONTRACTING (DEC 1996)
52.244-06	SUBCONTRACTS FOR COMMERCIAL HEMS (MAY 2004)
52.245-05	GOVERNMENT PROPERTY (COST-REIMBURSEMENT, TIME-AND-MATERIAL, OR
	LABOR-HOUR CONTRACTS) (DEVIATION) (MAY 2004)
	Applies to Labor How CLIN(s), Cost CLIN(s) only.
Applies to Labo	r-How (U.IN(s) only.
52,246-25	LIMITATION OF LIABILITY SERVICES (FEB 1997)
52.247-67	SUBMISSION OF COMMERCIAL TRANSPORTATION BILLS TO THE GENERAL
	SERVICES ADMINISTRATION FOR AUDIT (JUN 1997)
	Applies to Cost CLIN(s) only.
52.248-01	VALUE ENGINEERING (FEB 2000)
	Para (m). Contract number. 'FA8770-05-D-0004 - To be cited on individual task orders'
52.248-01	VALUE ENGINEERING (FEB 2000) - ALTERNATE I (APR 1984)
	Para (m). Contract number. TA8770-05-D-0005 - To be cited on individual task order
52.249-02	TERMINATION FOR CONVENIENCE OF THE GOVERNMENT (FIXED-PRICE). (MAY
	2004)

Applies to Fixed-Price Award Fee CLIN(s) only.

4pplies to Firm-Fixed-Price CLIN(s) only.

52.249-06 TERMINATION (COST-REIMBURSEMENT) (MAY 2004)

4pplies to Cost CLIN(s) only.

52.249-06 TERMINATION (COST-REIMBURSEMENT) (MAY 2004) - AUTERNATE IV (SFP 1996)

4pplies to Labor-How CLIN(s) only.

52.249-08 DEFAULT (FINED-PRICE SUPPLY AND SERVICE) (APR 1984)

4pplies to Fixed-Price Award Fee CLIN(s) only.

52.249-14 EXCUSABLE DELAYS (APR 1984)

Applies to Labor-Hour CLIN(s), Cost CLIN(s) only, Applies to Labor-Hour CLIN(s) only

52.253-01 COMPUTER GENERATED FORMS (JAN 1991)

### B. DEFENSE FEDERAL ACQUISITION REGULATION SUPPLEMENT CONTRACT CLAUSES

252.201-7000 252.203-7001	CONTRACTING OFFICER'S REPRESENTATIVE (DEC 1991) PROHIBHION ON PERSONS CONVICTED OF FRAUD OR OTHER DEFENSE-
252.203-7002	CONTRACT-RELATED FELONIES (MAR 1999) DISPLAY OF DOD HOTLINE POSTER (DEC 1991)
252,204-7000	DISCLOSURE OF INFORMATION (DEC 1991)
252.204-7003	CONTROL OF GOVERNMENT PERSONNEL WORK PRODUCT (APR 1992)
252,204-7003	ALTERNATE A TO FAR 52.204-7. CENTRAL CONTRACTOR REGISTRATION (NOV
2.52.2454-7004	2003)
252.205-7000	PROVISION OF INFORMATION TO COOPERATIVE AGREEMENT HOLDERS (DFC 1991)
252.209.7000	ACQUISITION FROM SUBCONTRACTORS SUBJECT TO ON-SITE INSPECTION UNDER
	THE INTERMEDIATE-RANGE NUCLEAR FORCES (INF) TREATY (NOV 1995)
252.209-7004	SUBCONTRACTING WITH FIRMS THAT ARE OWNED OR CONTROLLED BY THE
	GOVERNMENT OF A TERRORIST COUNTRY (MAR 1998)
252.215-7000	PRICING ADJUSTMENTS (DEC 1991)
252.215-7002	COST ESTIMATING SYSTEM REQUIREMENTS (OCT 1998)
252.217-7027	CONTRACT DEFINITIZATION (OCT 1998)
	Para (a). Type of contractual action is 'IDIQ contract'
	Para (a). Type of proposal is 'LH and FP with Award Fee'
	Para (b). Schedule for definitization is as follows: Tssue 30 Sep 2004
	Start negotiations 01 Oct 2004
	Complete negotiations 01 Nov 2004
	Definitization Complete 20 Dec 2004'
	Para (d). Type of definitive contract is 'cost price ceiling'
	Para (d). Not-to-exceed amount is 'S49.842.000.00'
252.219-7003	SMALL SMALL DISADVANTAGED AND WOMEN-OWNED SMALL BUSINESS
	SUBCONTRACTING PLAN (DOD CONTRACTS) (APR 1996)
252.225-7001	BUY AMERICAN ACT AND BALANCE OF PAYMENTS PROGRAM. (APR 2003)
252.225-7002	QUALIFYING COUNTRY SOURCES AS SUBCONTRACTORS (APR 2003)
252,225-7004	REPORTING OF CONTRACT PERFORMANCE OUTSIDE THE UNITED STATES (APR
	2003)
352,235-7012	PREFERENCE FOR CERTAIN DOMESTIC COMMODITIES (JUN 2004)
252 225-7014	PREFERENCE FOR DOMESTIC SPECIALTY METALS (APR 2003)
252.225-7031	SECONDARY ARAB BOYCOTT OF ISRAEL (APR 2003)
252,226-7001	UTILIZATION OF INDIAN ORGANIZATIONS, INDIAN-OWNED ECONOMIC
	ENTERPRISES, AND NATIVE HAWAIIAN SMALL BUSINESS CONCERNS (OCT 2003)
252.227-7013	RIGHTS IN TECHNICAL DATANONCOMMERCIAL ITEMS (NOV 1995)
252.227-7014	RIGHTS IN NONCOMMERCIAL COMPUTER SOFTWARE AND NONCOMMERCIAL
3.53.337.751.5	COMPUTER SOFTWARE DOCUMENTATION (JUN 1995)
252.227-7015	TECHNICAL DATA-COMMERCIAL ITEMS (NOV. 1995)
252.227-7016	RIGHTS IN BID OR PROPOSAL INFORMATION (AUX 1995)

252.227-7019	VALIDATION OF ASSERTED RESTRICTIONSCOMPUTER SOFTWARE (JUN 1995)
252,227-7025	LIMITATIONS ON THE USE OR DISCLOSURE OF GOVERNMENT-FURNISHED
	INFORMATION MARKED WITH RESTRICTIVE LEGENDS. (JUN 1995)
252.227-7030	TECHNICAL DATAWITHHOLDING OF PAYMENT (MAR 2000)
252,227-7037	VALIDATION OF RESTRICTIVE MARKINGS ON TECHNICAL DATA (SEP 1999)
252,231-7000	SUPPLEMENTAL COST PRINCIPLES (DEC 1991)
252.232+7006	ALTERNATE A TO FAR 52.232-7, PAYMENTS UNDER TIME-AND-MATERIALS AND
	EABOR-HOUR CONTRACTS (DEC 2003)
	Applies to Labor Hour CLIN(s) only.
252,239-7016	TELECOMMUNICATIONS SECURITY EQUIPMENT, DEVICES, TECHNIQUES, AND
	SERVICES (DEC 1991)
	Para (b), Location is 'To be cited on individual task orders.'
	Para (c). List can be obtained from "To be cited on individual task orders"
	Para (c). I ist and identify locations: "To be cited on individual task orders"
252,242-7000	POSTAWARD CONFERENCE (DEC 1991)
252.242-7004	MATERIAL MANAGEMENT AND ACCOUNTING SYSTEM (DEC 2000)
	Applies to Cost CLIN(s) only
252.242-7005	COST SCHEDULE STATUS REPORT (MAR 1998)
252,243-7001	PRICING OF CONTRACT MODIFICATIONS (DEC 1991)
	Applies to Fixed-Price Award Fee CLIN(s) only.
	Fixed-Price CLIN(s) only.
252,243-7002	REQUESTS FOR EQUITABLE ADJUSTMENT (MAR 1998)
252,244-7000	SUBCONTRACTS FOR COMMERCIAL FLEMS AND COMMERCIAL COMPONENTS (DOD
	CONTRACTS) (MAR 2000)
252,245-7001	REPORTS OF GOVERNMENT PROPERTY (MAY 1994)
252.247-7023	TRANSPORTATION OF SUPPLIES BY SEA (MAY 2002)
252.247-7024	NOTIFICATION OF TRANSPORTATION OF SUPPLIES BY SEA. (MAR 2000)

### C. AIR FORCE FEDERAL ACQUISITION REGULATION SUPPLEMENT CONTRACT CLAUSES

5352.223-9000 ELIMINATION OF USE OF CLASS LOZONE DEPLETING SUBSTANCES (ODS) (APR 2003)
Para (c). List of Class LODSs. 'None'

### D. AIR FORCE MATERIEL COMMAND FEDERAL ACQUISITION REGULATION SUPPLEMENT CONTRACT CLAUSES

5352.227-9000 EXPORT-CONTROLLED DATA RESTRICTIONS (AFMC) (JUL 1997).

H. NOTICE: The following contract clauses pertinent to this section are hereby incorporated in full text:

### FEDERAL ACQUISITION REGULATION CONTRACT CLAUSES IN FULL TEXT

### 52.211-15 DEFENSE PRIORITY AND ALLOCATION REQUIREMENTS (SEP 1990)

This is a rated order certified for national defense use, and the Contractor shall follow all the requirements of the Defense Priorities and Allocations System regulation (18 CFR 700)

### 52.216-24 LIMITATION OF GOVERNMENT LIABILITY (APR 1984)

(a) In performing this contract, the Contractor is not authorized to make expenditures or incur obligations exceeding \$4.801,000,00 dollars.

(b) The maximum amount for which the Government shall be liable if this contract is terminated is \$4.801,000,00 dollars.

### 52.222-42 STATEMENT OF EQUIVALENT RATES FOR FEDERAL HIRES (MAY 1989)

In compliance with the Service Contract Act of 1965, as amended, and the regulations of the Secretary of Labor (29 CFR Part 4), this clause identifies the classes of service employees expected to be employed under the contract and states the wages and fringe benefits payable to each if they were employed by the contracting agency subject to the provisions of 5 t. S.C. 5341 or 5332.

### THIS STATEMENT IS FOR INFORMATION ONLY: IT IS NOT A WAGE DETERMINATION

Employee Class Monetary Wage - Fringe Benefits To be determined on individual task orders when applicable.

### 52.252-02 CLAUSES INCORPORATED BY REFERENCE (FEB 1998)

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at this these address(es): http://farsite.htll.af.md

### 52.252-06 AUTHORIZED DEVIATIONS IN CLAUSES (APR 1984)

- (a) The use in this solicitation or contract of any Federal Acquisition Regulation (48 CFR Chapter 1) clause with an authorized deviation is indicated by the addition of "(DEVIATION)" after the date of the clause.
- (b) The use in this solicitation or contract of any Defense Federal Acquisition Regulation Supplement (48 CFR Chapter 2) clause with an authorized deviation is indicated by the addition of "(DEVIATION)" after the name of the regulation.

DOCUMENT	PGS	DATE	TITLE
EXHIBIT A	1	10 SEP 2004	CONTRACT DATA REQUIREMENTS LIST A001
EXHIBIT B	1	10 SEP 2004	CONTRACT DATA REQUIREMENTS LIST A002
ATTACHMENT 1	11	20 SEP 2004	PERFORMANCE WORK STATEMENT
ATTACHMENT 2	3	24 SEP 2004	RATE TABLES
ATTACHMENT 3	35	24 SEP 2004	LABOR CATEGORY DESCRIPTIONS
ATTACHMENT 4	9	27 SEP 2004	AWARD FEE PLAN
ATTACHMENT 5	7	08 SEP 2004	GOVERNMENT FURNISHED PROPERTY

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## Performance Work Statement 20 September 2004

## Reliability and Maintainability Information System (REMIS)

## Sustainment and Upgrade Efforts (Basic Contract)

### I. DESCRIPTION OF SERVICES

### 1.0 INTRODUCTION

The Air Force Material Command (AFMC), Materiel Systems Group (MSG), REMIS Program Management Office (PMO) requires technical and operational support for REMIS which will require expertise in large-scale systems engineering, development, integration, and operational processes.

### 1.1 BACKGROUND AND OBJECTIVES

REMIS was designed to enhance the front-end design of new weapon systems and to increase the readiness and sustainability of existing United States Air Force weapon systems by improving the availability, accuracy and flow of essential equipment information. REMIS provides the capability to collect, edit, validate, process, store and report reliability and maintainability data on Aerospace Vehicles, Trainers, Automated Test Equipment, selected Support Equipment and Communications-Electronics in the following functional areas: Equipment Maintenance, Time Compliance Technical Order (TCTO). Time Change Inspection (TC1), Configuration, Debriefing, Inventory, Status and Utilization. REMIS capabilities and functionality will ultimately be absorbed into an Air Force enterprise level product under the Expeditionary Combat Support System (ECSS) program.

### 1.2 SCOPE OF WORK

The contractor is responsible for maintaining an effective, efficient and economical organization and operative work program. This includes planning, organizing, coordinating, and phasing the necessary qualified personnel and materiel resources toward the accomplishment of all tasks defined herein. The contractor shall maintain schedule forecasts, analyses, reports and metrics to show predicted and planned progress against actual progress in project Status Reports (CDRI, A001) and Cost/Schedule Status Reports (C SSR, CDRL A002), relative to the scope and requirements of this Performance Work Statement (PWS).

### 1.3 TASK DESCRIPTIONS

### 1.3.1 REMIS SUSTAINMENT (Fixed Price (FP))

The contractor shall plan, control, document, maintain and operate REMIS. The contractor shall operate and maintain the hardware, system software, and application software provided as Government Furnished Equipment (GFE) as

identified by the Government. This effort includes the analysis, integration, and implementation of proposed changes after Government approval.

### 1.3.1.1 REMIS Program Management/Operations

The contractor shall perform all necessary program management functions and operations necessary to sustain REMIS 24 hours a day, seven days a week.

The program management functions shall include, but may not be limited to, full-time program management, quality assurance, facilities, supplies, system management center, operations, telecommunications, hardware maintenance, system software maintenance, configuration management, database administration, and engineering support.

### 1.3.1.2 REMIS Application Software Maintenance

The contractor shall provide maintenance of REMIS application software to include, but not limited to, trouble-shooting and resolution of REMIS Automated Problem Reports (RAPRs), application software analysis, design, coding, testing (including interface testing when applicable), updating life cycle documentation, workload control metrics, and training. The contractor shall perform throughout the period of performance in accordance with measurable and aggressive performance goals mutually agreed to between the Government and the contractor. If the contractor fails to achieve the performance goals by the end of the performance period, the contractor, at no additional cost to the Government, shall continue working until the performance goals are met. In the area of training, the contractor shall continue the development and maintenance of the current web-based training package, conduct classroom training, and produce training materials necessary to support classroom activities as required by the Government.

### 1.3.1.3 REMIS Customer Projects

The contractor shall provide support to REMIS customers who identify and fund requirements outside the system baseline. These requirements may include, but not be limited to, new system-to-system interfaces or interface modifications, new reports or report modifications, and Air Force mandated testing.

### 1.3.2 REMIS UPGRADE EFFORTS (Labor Hour (LH))

## 1.3.2.1 REMIS Functionality Upgrades (Information Technology/National Security Systems Requirements Documents (ITSRDs))

The contractor shall modify REMIS to accomplish customer-approved ITSRDs. The Government will determine the specific ITSRDs that shall be accomplished prior to the release of the Request for Quote (RFQ) for the specific task order.

### 1.3.2.2 REMIS System-to-System Interoperability

The contractor shall modify REMIS to increase access to REMIS data through improved and more flexible architectures and communications methods compatible with Global Combat Support System-Air Force Integration Framework (GCSS-AF IF) standards. Opportunities for improved interoperability include the existing REMIS interfaces, the evolving Integrated Maintenance Data System (IMDS) and ECSS, the legacy systems associated with IMDS and ECSS and future interfacing partners.

### 1.3.2.3 REMIS Migration to the GCSS-AF IF

The contractor shall continue the migration of REMIS to the GCSS-AF IF for improved end user access and productivity. REMIS functionality shall be migrated from the legacy Tandem hardware platform to the GCSS-AF IF, which includes Air Force Knowledge Services (AFKS). The REMIS migration will be accomplished incrementally (with multiple spirals within each increment). The REMIS PMO will receive approvals for each increment and the associated funding periodically from the REMIS Air Staff customer, AF/ILMM.

### IL SERVICE DELIVERY SUMMARY

The contractor service requirements are summarized into performance objectives that relate directly to mission essential items. The performance threshold briefly describes the minimum acceptable levels of service required for each requirement. These thresholds are critical to mission success.

Performance Objective	PWS Para,	Performance Threshold (Standard)
(SDS-1) The contractor's management and staff work effectively with program office personnel.	1.2	2 occurrences per GFY
(SDS-2) The contractor shall provide stable staffing.	1.2	100° a
(SDS-3) The contractor shall use authorized hours to provide support consistently throughout the contract period.	1.2 1.3.1.2	95°.
(SDS-4) The contractor shall demonstrate they are technically qualified to perform engineering and operations support tasks as identified in the PWS.	1.2	2 occurrences per GFY
(SDS-5) The contractor shall provide effective maintenance of all REMIS application software and associated documentation for approved software changes.	1.3.1.2	90%;
(SDS-6) [The contractor shall adhere to negotiated contract schedules.	1.2 4.2 4.3	2 occurrences per GFY

<u>Performance</u> <u>Objective</u>	<u>PWS</u> <u>Para.</u>	Performance Threshold (Standard)
(SDS-7) The contractor shall identify potential management problems, develop corrective action plans, and initiate corrective action to minimize these potential problems.	1.2 1.3.1.1	2 occurrences per GFY
(SDS-8) The contractor shall manage applicable contract efforts in accordance with their technical proposals and implementation plans.	1.2 1.3	100° a
(SDS-9) The contractor shall perform all necessary program management and operations functions necessary to sustain REMIS.	1.3.1.1	100° a

### III. GOVERNMENT FURNISHED RESOURCES

### 3.1 GOVERNMENT-FURNISHED EQUIPMENT (GFE)

All REMIS hardware, system software and application software will be provided as GFE to the contractor. The Government will provide all necessary access to, and right of use to the GFE and software to enable the contractor to perform. A list of REMIS hardware and system software is attached to the contract.

### IV. GENERAL WORK REQUIREMENTS

### 4.1 PLACE OF PERFORMANCE

Work is to be performed primarily at the contractor's facility located in the Apple Valley Industrial Park at 4020 Executive Drive, Beaverereck, Ohio, 45430.

### 4.2 PERIOD OF PERFORMANCE

The period of performance will be contract award through 30 September 2007.

### 4.3 HOURS OF OPERATION

The contractor shall determine workdays and hours necessary to accomplish the task. Normal PMO duty days will be Monday through Friday, excluding government-observed holidays, 0800-1700.

# 4.4 PERFORMANCE OF SERVICES DURING CRISIS DECLARED BY THE NATIONAL COMMAND AUTHORITY OR OVERSEAS COMBATANT COMMANDER

In the event of a crisis as defined by the National Command Authority or Overseas Combatant Commander, services on this contract may be deemed essential for performance according to DoDI 3020.37. If such a determination is made impacting this contract, the contractor's services might be called upon for performance outside of the specified hours in the PWS. In that event, the contractor would be notified by the Contracting Officer of the additional performance requirements.

### 4.5 CONTRACTOR TASK ORDER POINT OF CONTACT

A point of contact (name, work and after hours telephone number) will be identified for the Contracting Officer's use, should it be necessary to notify the contractor of changes to work schedule based on paragraph 5.4, above.

### 4.6 DELIVERABLES

The contractor shall provide the following deliverables, all in contractor format, for each task order:

CDRL A001 Project Status Reports (As Required)
CDRL A002 Cost/Schedule Status Report (Monthly)

Additional deliverables may be required on some task orders and will be in accordance with the basic contract.

### 4.7 POINTS OF CONTACT

### 4.7.1 ORIGINATOR

Mr. Ron Roby REMIS Program Manager MSG/MAR 4225 Logistics Ave., Suite 22 WPAFB, OII 45433-5671 (937) 429-6446

### 4.7.2 CONTRACT MANAGEMENT

Ms. Nora Suther MSG/MAR 4225 Logistics Ave., Suite 22 WPAFB, OH 45433-5671 (937) 429-6273

### 4.7.3 CONTRACTING OFFICER

Ms. Patricia S. Miller Contracting Officer MSG/PKB 4170 Hebble Creek Road WPAFB, OH 45433-5653 (937) 257-0324

### 4.7.4 QUALITY ASSURANCE PERSONNEL (QAP)

Ms. Nora Suther MSG/MAR 4225 Logistics Ave., Suite 22 WPAFB, OH 45433-5671 (937) 429-6273

### 4.7.5 QAP ALTERNATE

Mr. Gary Kendall MSG/MAR 4225 Logistics Ave., Suite 22 WPAFB, OH 45433-5671 (937) 429-6468

# 4.7.6 CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR) AUTHORITY AND AWARD FEE DETERMINING OFFICIAL.

Ms. Marcella A. Caldwell Deputy System Program Director Logistics Information SPO MSG/IL. 4375 Chidlaw Rd. WPAFB, OH 45433-5770 (937) 257-6137

### 4.8 SUCCESSOR CONTRACTOR

The contractor agrees to preserve and make available to the Contracting Officer, as requested, copies of all records and other documentation, developed or acquired under this contract or preceding contracts for this effort, regarding performance of the work required by this contract and resulting task orders.

### 4.9 CONTRACTOR PERSONNEL REQUIREMENTS

The contractor shall furnish qualified personnel to accomplish the work requirements specified in this PWS.

- **4.9.1** The contractor is prohibited from employing the Government Quality Assurance Personnel (QAP), who are surveying work performed under this contract during the entire period of performance of this contract.
- **4.9.2** Contractor personnel shall comply with directives pertaining to operation of privately owned vehicles on Wright-Patterson AFB (per AFR 125-14 Motor Vehicle Traffic Supervision as supplemented).

### 4.10 QUALITY ASSURANCE PERSONNEL (QAP)

The Government will evaluate the contractor's performance. The QAP and designated alternates are representatives of the Contracting Officer and shall participate in the administration of quality assurance under this contract.

**4.10.1** The QAP, or alternate, shall inform the contractor when discrepancies occur and shall request corrective action. The QAP, or alternate, shall make a notation of the discrepancy with the date, time, and discrepancy that was noted, and request the authorized contractor representative to initial the entry and provide the appropriate corrective action.

### 4.11 HOURS

The Labor categories and hours specified in each order represent the current best estimate of the services to be performed. To enhance flexibility and to allow the contract holder to determine the optimum labor mix for the order, the contract holder may increase or decrease the number of hours for each category specified in the individual order with prior notification to, and approval from, the

Contracting Officer's Representative (COR)/QAP. These adjustments are allowable only to the extent that the ceiling price and total number of hours of the labor CLIN(s) are not exceeded and funds are currently available. The contract holder will not be paid more than the obligated amount on any individual order.

### 4.12 SECTION 508 OF THE REHABILITATION ACT

Contractor shall meet the requirements of the Access Board's regulations at 36 CFR Part 1194, particularly 1194,22, which implements Section 508 of the Rehabilitation Act of 1973, as amended. Section 508 (as amended) of the Rehabilitation Act of 1973 (20 U.S.C. 794d) established comprehensive requirements to ensure (1) Federal employees with disabilities are able to use information technology to do their jobs, and (2) members of the public with disabilities who are seeking information from Federal sources will be able to use information technology to access the information on equal footing with people who do not have disabilities. Federal agencies must make information and data available by an alternative means if compliance with the standards would result in an undue burden. The changes apply to all contractors (including small businesses) that manufacture, sell or lease electronic equipment and information supplies or services.

### Exemptions:

- Micro purchases made before 1 January 2003
- EIT purchased for national security systems
- Eff acquired by contract incidental to the contract
- Eff located in spaces frequented only by service personnel
- If compliance would impose an undue burden on the agency

### 4.13 CONTRACTOR-FURNISHED FACILITIES, SUPPLIES AND SERVICES

### 4.13.1 HARDWARE AND MAINTENANCE

The contractor shall evaluate, recommend, and provide the hardware and hardware maintenance not otherwise provided as Government Furnished

Equipment (GFE), necessary to the accomplishment of the contract. This shall be accomplished with prior approval by the Government. At the termination or completion of the contract, all items purchased shall become the property of the Government.

### 4.13.2 SOFTWARE

The contractor shall evaluate, recommend, and provide the Commercial Off-The-Shelf (COTS) software not otherwise provided as GFE, necessary to the accomplishment of the contract. This shall be accomplished with prior approval by the Government. At the termination or completion of the contract, all items purchased shall become the property of the Government.

### 4.13.3 TRAVEL

Travel to various Air Force installations and/or contractor facilities may be necessary to successfully accomplish the contract. All contractor travel shall be approved in advance by the PMO. The contractor shall be reimbursed for required travel in accordance with the Joint Travel Regulation (JTR) guidelines.

### 4.13.4 SUPPLIES

The contractor shall evaluate, recommend, and provide the supplies not available through PMO sources, necessary to the accomplishment of the contract. This shall be accomplished with prior approval by the PMO.

### 4.14 SECURITY AND PRIVACY

### 4.14.1 NATIONAL AGENCY CHECKS (NAC)

DoD military, civilian, consultants, and contractor personnel using unclassified automated information systems, including e-mail, must have, at minimum, a National Agency Check (NAC) in accordance with DoD 5200.2-R Personnel Security Program, January 1987. The contractor is required to complete the application and apply for a NAC, for any employee not currently having a NAC, upon receipt of a task order where the employee will have access to automated information systems. The contractor shall diligently pursue obtaining NACs for its employees.

### 4.14.2 PRIVACY ACT

Work on this project may require that personnel have access to Privacy Information. As required by the individual task, contractor personnel shall adhere to the Privacy Act, Title 5 of the U.S. Code, Section 552a and applicable agency rules and regulations.

### 4.14.3 SENSITIVITY OF DATA

The contractor may be required to have access to live planning, personnel, and other current systems data during the performance of this contract. Any information, records or data to which the Contractor may have access will be of a sensitive nature. The contractor shall not divulge any information about Government files, source selection activities and processes, or any other sensitive information to anyone not authorized access to such information. Each contractor employee shall be required to sign a non-disclosure agreement, which will be cited on individual task orders.

### 4.14.4 SECURITY REQUIREMENTS

The contractor manager or alternate shall complete a Request for Identification Credential or Common Access Card (CAC) for each employee of the contractor requiring access to Wright-Patterson Air Force Base. The request shall be submitted to Pass and Registration (Bldg 286). The Government shall provide a completed Identification Credential (AFMC Form 3876), which shall be issued, displayed, and surrendered as directed in AFI 31-209. The Air Force Resource

Protection Program. Contractor badges shall be worn and displayed at all times. In addition, the contractor employee shall identify themselves as contractor employees in emails, telephone usages, correspondence, and meetings, etc. The contractor shall be responsible for assuring that all employees comply with all security requirements imposed by the local commander at all times while his employees are on the installation and shall follow instructions of the local organizational commander pertaining to security.

## 4.15 REMIS YEAR 2000 (Y2K) COMPLIANCE

REMIS received Y2K certification on 18 September 1998. The contractor shall perform all functions in such a manner that the Y2K certification will not be compromised. All application software developed or modified by the contractor shall be Y2K compliant as defined in Federal Acquisition Regulation (FAR) 30.002.

## 4.16 PERSONAL SERVICES

Any task that is being accomplished through this requirement will not be used for personal services prohibited by the Federal Acquisition Regulation (FAR), Part 37.10.

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\$21 E08 E09 E10 E11 \$22 \$23 \$24 \$25 \$26	LH Rates Contract Job Code	-01 -02	S01	P03	P04	P05	S03	S04	S05	S07	808	S09	S10	S11	S12	513	314	315	<u>=02</u>	

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E03	E04	E05	P06	S16	S17	90 <del>3</del>	S18	E07	P07	P08	S19	S20	S21	E08	E09	E10	E11	\$22	S23	S24	\$25	S26	

EXEMPTONY SUSC SSZ(6)(4)

# Job Descriptions

Attached are the job descriptions associated with the REMIS contract. Please note that experience may be substituted for education in assigning the appropriate categories.

Job Title: Professional Technical 5-8

## Position Summary/Responsibilities

Develops solutions to problems of unusual complexity which require a high degree of ingenuity, creativity, and innovativeness. Challenges are frequently unique and solutions may serve as precedent for future decisions. This position may require specific, detailed knowledge of a particular Agency. Process of System that is unique or uncommon in the prevailing labor market. The education and years of experience presented are representative of the positions. The possession of key skills and accreditations or high market demand sill sets (Emerging technologies or commercial applications) would allow qualification for a particular category in lieu of education and experience.

# **Labor Family Description**

Professional Technical 5 + BA/BS = 2 years of experience Professional Technical 6 + BA/BS = 5 Professional Technical 7 - BA/BS = 10

Professional Technical 7 BA/BS 10 Professional Technical 8 BA/BS 14 Job Title: Program Control Accountant 1 Job Code: A070L1

 Grade: 31
 Family: 1.03

 Date: 1/1/2002
 FLSA: Exempt

## Position Summary/Responsibilities

Participates in the control of costs and schedules on contracts requiring validated cost schedule control system. Performs analyses and prepares reports in order to ensure that contracts are within negotiated and agreed-upon parameters and government cost control guidelines. Participates in the preparation of budgets and schedules for all contract work and performs and/or assists in financial analyses such as funding profiles, sales outlook, and variance analysis. Ensures adequate funding availability by maintaining accurate records of expenditures, directing preparation of expenditures projections, and submitting timely requests for additional funding to the government. Incorporates contractual changes into control systems by staying aware of outstanding work against each contract in order to maintain realistic contract cost and schedule baselines.

## Knowledge

Limited use and/or application of basic principles, theories, and concepts. Limited knowledge of industry practices and standards.

## Problem Solving

Solves routine problems of limited scope and complexity following established policies and procedures.

#### Discretion/Latitude

Work is closely supervised. Follows specific, detailed instructions.

#### Impact

Contributions are usually limited to task-related activities. Errors do not typically have a major effect on the organization.

#### Liaison

Contacts are primarily with immediate supervisor, and other personnel in the section or group.

## Qualifications

Education: Bachelor's degree or equivalent experience

Minimum Experience: 0 years with Bachelor's

Job Title: Program Control Accountant 3 Job Code: A070L3

Grade: 37 Family: 1.03

**Date:** 1/1/2002 FLSA: Exempt

## Position Summary/Responsibilities

Participates in the control of costs and schedules on contracts requiring validated cost schedule control system. Performs analyses and prepares reports in order to ensure that contracts are within negotiated and agreed-upon parameters and government cost control guidelines. Participates in the preparation of budgets and schedules for all contract work and performs and/or assists in financial analyses such as funding profiles, sales outlook, and variance analysis. Ensures adequate funding availability by maintaining accurate records of expenditures, directing preparation of expenditures projections, and submitting timely requests for additional funding to the government. Incorporates contractual changes into control systems by staying aware of outstanding work against each contract in order to maintain realistic contract cost and schedule baselines.

## Knowledge

Complete understanding and application of principles, concepts and practices. Full knowledge of industry practices.

## **Problem Solving**

Develops solutions to a variety of complex problems. May refer to established precedents and policies.

### Discretion/ Latitude

Work is performed under general direction. Participates in determining objectives of assignment. Plans schedules and arranges own activities in accomplishing objectives. Work reviewed upon completion for adequacy in meeting objectives.

## Impact

Exerts some influence on the overall objectives and long-range goals of the organization. Erroneous decisions or failure to achieve objectives would normally have a serious effect upon the administration of the organization.

#### Liaison

Represents organization as a prime contact on contracts or projects. Interacts with senior internal and external personnel on significant matters often requiring coordination between organizations.

## Qualifications

Education: Bachelor's degree, Master's degree or equivalent experience

Minimum Experience: 6 years with Bachelor's

4 years with Master's

Job Title: Database Administrator 2 Job Code: A4021.2

Grade: 72 Family: 9.30

**Date:** 1/1/2002 FLSA: Exempt

## Position Summary/Responsibilities

Using SQL or fourth generation languages, coordinates the use of data available through a computerized system. Does performance tuning of SQL, indexes and databases in general. Performs quality control audits to ensure accuracy, completeness, and proper usage of data in tables and various support tools, such as database dictionaries. Review database design and integration of systems, including client/servers, mainframes, etc., and makes recommendations regarding enhancements and/or improvements. May establish and maintain security and integrity controls. May develop store procedures and/or triggers. Formulates policies, procedures, and standards relating to database management, and monitors transaction activity and utilization. Prepares and/or reviews activity, progress, and performance reports.

## Knowledge

Frequent use and application of technical standards, principles, theories, concepts, and techniques.

## Problem Solving

Provides solutions to a variety of technical problems of moderate scope and complexity.

## Discretion / Latitude

Works under general supervision. Follows established procedures. Work is reviewed for soundness of technical judgment and overall adequacy.

### Impact

Contributes to the completion of milestones associated with specific projects. Failure to achieve results or erroneous decisions or recommendation may cause delays in program schedules and may result in the allocation of additional resources.

#### Liaison

Primarily internal company contacts. Infrequent inter-organizational and outside customer contacts on routine matters.

# Qualifications

Education: Bachelor's degree, Master's degree or equivalent experience

Minimum Experience: 2 years with Bachelor's 0 years with Master's

Job Title: S/W Technical Writer 3 Job Code: A417L3

 Grade: 37
 Family: 16,06

 Date: 1/1/2002
 FLSA: Exempt

## Position Summary/Responsibilities

Writes, edits, and rewrites manuscript copy for reference manuals, operations manuals, user manuals, and programming manuals. Coordinates with programmers and software engineering to acquire or verify knowledge of subject. Oversees preparation of illustrative material, selecting drawings, sketches, diagrams, and charts. May assist in preparation and layout of work for publication.

# Knowledge

Complete understanding and application of principles, concepts and practices. Full knowledge of industry practices.

## **Problem Solving**

Develops solutions to a variety of complex problems. May refer to established precedents and policies.

## Discretion / Latitude

Work is performed under general direction. Participates in determining objectives of assignment. Plans schedules and arranges own activities in accomplishing objectives. Work reviewed upon completion for adequacy in meeting objectives.

## Impact

Exerts some influence on the overall objectives and long-range goals of the organization. Erroneous decisions or failure to achieve objectives would normally have a serious effect upon the administration of the organization.

#### Liaison

Represents organization as a prime contact on contracts or projects. Interacts with senior internal and external personnel on significant matters often requiring coordination between organizations.

## Qualifications

Education: Bachelor's degree, Master's degree or equivalent experience

Minimum Experience: 6 years with Bachelor's 4 years with Master's

Job Title: Administrative Assistant 3 Job Code: C584LS

Grade: 16 Family: 15.02

Date: 7/1/2002 FLSA: Nonexempt

## Position Summary/Responsibilities

Performs moderately complex administrative duties, usually for one or more managers and/or staff in a department. Coordinates or performs administrative projects and special assignments, including research compilation of statistical information. May recommend new office procedures or techniques to improve system's effectiveness. May track department expenses vs. budget, research problems or variances and reports status to manager. Uses various PC software packages such as spreadsheets, word processing, graphics, etc. to produce high quality reports, presentations, or other documents. Contacts company personnel at all organizational levels to gather information for reports. Answers telephones, screens calls and forwards messages. Opens, sorts routes and responds to incoming mail. Answers questions relating to office operations and established policies and procedures. Participates in planning functions; initiates required administrative reports; sets up and administers filing system; arranges meeting and appointment schedules. Interacts with other administrative support personnel to coordinate organization activities.

## Knowledge

Considerable knowledge of the job. Complete acquaintance with and understanding of the general and detailed aspects of the job, and their practical applications to problems and situations ordinarily encountered.

## Supervision Received

Limited supervision. No instructions are needed on routine work, and general instructions given on new lines of work or special assignments.

## Consequence of Errors

Errors may be difficult to detect and would normally result in loss of customer business, material, or equipment.

## Contacts

Contacts are frequent with individuals representing other departments, and/or representing outside organizations. Contacts involve obtaining or providing information or data on matters of moderate importance to the function of the department or which may be of sensitive nature.

## Qualifications

Education: High School Diploma

Minimum Experience: 4 Years of related experience

Job Title: Administrative Assistant 4 Job Code: C584LX

Grade: 18 Family: 15.02

Date: 7/1/2002 FLSA: Nonexempt

## Position Summary/Responsibilities

Performs complex administrative duties for the principal of a major organization such as a division vice president or a senior manager, which by nature of the position involves high-level contacts and exposure to sensitive information necessitating considerable use of tact, diplomacy, discretion, and judgment. Communicates with executive. administrative, and line management personnel to gather or convey relevant information. May serve as back up to various departments or managers as needed. Initiates, researches and obtains information for complex reports and special assignments. May act as coordinator of departmental projects, following up on pending details, coordinating activities and ensuring deadlines are met. Recommends new office procedures or techniques to improve system's effectiveness. Work is generally confidential in nature. Uses various PC software packages such as spreadsheets, word processing, graphics, etc. to produce high quality reports, presentations, or other documents. Contacts company personnel at all organizational levels to gather information for reports. Answers telephones, screens calls and forwards messages. Answers mail, phone calls, and inquiries, routing correspondence to the appropriate person if necessary. Answers questions relating to office operations and established policies and procedures. Participates in planning functions.

## Knowledge

Extensive knowledge in specialized functions. A wide and comprehensive acquaintance with, and understanding of, both general and specific aspects of the job and their practical application to complex problems and situations ordinarily encountered.

#### Supervision Received

Minimal supervision. Work may be done without established procedures.

#### Consequence of Errors

Errors are very difficult to detect and would normally require significant expenditures to resolve.

#### Contacts

Contacts are frequent with individuals representing outside organizations, and or individuals of significant importance within the company. Contacts involve planning and preparation of the communications, require skill, tact, persuasion and/or negotiation to accomplish the objectives of the communication.

#### **Oualifications**

Education: High School Diploma

Minimum Experience: 6 Years of related experience

Job Title: Receptionist 1 Job Code: C605LE

Grade: 11 Family: 15.03

Date: 1/1/2002 FLSA: Nonexempt

## Position Summary/Responsibilities

Receives and greets customers and other visitors. Directs same to the appropriate place or employee and answers general questions. Issues control badges as required; records visitors' arrival and departures. May check employee identification. May perform incidental clerical duties. May have responsibility for some voice mail and faxing and may utilize a personal computer to perform certain duties.

## Knowledge

Little or no knowledge of the job. Moderate understanding of general job aspects and some understanding of the detailed aspects of the job.

## Supervision Received

Close supervision involving detailed instructions and constant checking on work performance.

## Consequence of Errors

Errors can be easily and quickly detected within the immediate work unit and would result only in minor disruption or expense to correct.

#### Contacts

Contacts are primarily within immediate work unit. Contacts involve obtaining or providing information requiring little explanation or interpretation.

## Qualifications

Education: High School Diploma

Minimum Experience: 0 Years experience

Job Title: Computer Operations Analyst 1 Job Code: E013L1

Grade: 70 Family: 9.30

**Date:** 1/1/2002 **FLSA:** Exempt

## Position Summary/Responsibilities

Analyzes, documents and reports computer processing abends and problems, determines cause, assesses alternative solutions, implements corrective action and monitors to avoid recurrence. Develops, coordinates and maintains department operating procedures and systems to ensure effective problem-solving operations. Maintains control of software and hardware change implementations and coordinated changes with applicable personnel to ensure proper utilization of CPU resources, channel I/O completion, peripheral devices. DASD and network environments. Provides network, computer and equipment problem resolution support to improve customer satisfaction in reliability, availability, and cost of service.

## Knowledge

Limited use and/or application of technical principles, theories, and concepts.

## Problem Solving

Develops solutions to routine technical problems of limited scope.

## Discretion / Latitude

Work is closely supervised. Follows specific, detailed instructions.

#### Impact

Contributes to the completion of routine technical tasks. Failure to achieve results can normally be overcome without serious affect on schedules and programs

#### Liaison

Contacts are primarily with immediate supervisor, project leaders and other professionals in the section or group.

## Qualifications

Education: Bachelor's degree or equivalent experience

Minimum Experience: 0 years with Bachelor's

Job Title: Computer Operations Analyst 2 Job Code: E013L2

 Grade: 72
 Family: 9.30

 Date: 1 1/2002
 FLSA: Exempt

## Position Summary/Responsibilities

Analyzes, documents and reports computer processing problems, determines cause, assesses alternative solutions, implements corrective action and monitors to avoid recurrence. Develops, coordinates and maintains department operating procedures and systems to ensure effective problem-solving operations. Maintains control of software and hardware change implementations and coordinated changes with applicable personnel to ensure proper utilization of CPU resources, channel I/O completion, peripheral devices, DASD and network environments. Provides network, computer and equipment problem resolution support to improve customer satisfaction in reliability, availability, and cost of service.

## Knowledge

Frequent use and application of technical standards, principles, theories, concepts, and techniques.

## Problem Solving

Provides solutions to a variety of technical problems of moderate scope and complexity.

#### Discretion / Latitude

Works under general supervision. Follows established procedures. Work is reviewed for soundness of technical judgment and overall adequacy.

#### Impact

Contributes to the completion of milestones associated with specific projects. Failure to achieve results or erroneous decisions or recommendation may cause delays in program schedules and may result in the allocation of additional resources.

## Liaison

Primarily internal company contacts. Infrequent inter-organizational and outside customer contacts on routine matters.

#### **Qualifications**

Education: Bachelor's degree. Master's degree or equivalent experience

Minimum Experience: 2 years with Bachelor's 0 years with Master's

Job Title: Computer Operations Analyst 3 Job Code: E013L3

 Grade: 74
 Family: 9.30

 Date: 1/1/2002
 FLSA: Exempt

## Position Summary/Responsibilities

Analyzes, documents and reports computer processing abends and problems, determines cause, assesses alternative solutions, implements corrective action and monitors to avoid recurrence. Develops, coordinates and maintains department operating procedures and systems to ensure effective problem-solving operations. Maintains control of software and hardware change implementations and coordinated changes with applicable personnel to ensure proper utilization of CPU resources, channel I/O completion, peripheral devices, DASD and network environments. Provides network, computer and equipment problem resolution support to improve customer satisfaction in reliability, availability, and cost of service.

## Knowledge

Complete understanding and wide application of technical principle, theories, and concepts in the field. General knowledge of other related disciplines.

Problem Solving

Provides technical solutions to a wide range of difficult problems. Solutions are imaginative, thorough, and practicable, and consistent with organization objectives.

## Discretion / Latitude

Works under only general direction. Independently determines and develops approach to solutions. Work is reviewed upon completion for adequacy in meeting objectives.

#### Impact

Contributes to the completion of specific programs and projects. Failure to obtain results or erroneous decisions or recommendations would typically result in serious program delays and considerable expenditure of resources.

#### Liaison

Frequent inter-organizational and outside customer contacts. Represents the organization in providing solutions to difficult technical issues associated with specific projects.

## Qualifications

Education: Bachelor's degree, Master's degree, Doctoral degree or equivalent experience

Minimum Experience: 5 years with Bachelor's 3 years with Master's 0 years with Ph.D.

Job Title: Computer Operations Analyst 4 Job Code: E013L4

 Grade: 76
 Family: 9.30

 Date: 1/1/2002
 FLSA: Exempt

## Position Summary/Responsibilities

Analyzes, documents and reports computer processing abends and problems, determines cause, assesses alternative solutions, implements corrective action and monitors to avoid recurrence. Develops, coordinates and maintains department operating procedures and systems to ensure effective problem-solving operations. Maintains control of software and hardware change implementations and coordinated changes with applicable personnel to ensure proper utilization of CPU resources, channel I/O completion, peripheral devices, DASD and network environments. Provides network, computer and equipment problem resolution support to improve customer satisfaction in reliability, availability, and cost of service.

## Knowledge

Applies extensive technical expertise, and has full knowledge of other related disciplines.

## **Problem Solving**

Develops technical solutions to complex problems which require the regular use of ingenuity and creativity.

## Discretion / Latitude

Work is performed without appreciable direction. Exercises considerable latitude in determining technical objectives of assignment. Completed work is reviewed from a relatively long-term perspective, for desired results.

#### Impact

Guides the successful completion of major programs and may function in a project leadership role. Erroneous decisions or recommendations would typically result in failure to achieve major organizational objectives.

#### Liaison

Represents the organization as the prime technical contact on contracts and projects. Interacts with senior external personnel on significant technical matters often requiring coordination between organizations.

## Qualifications

Education: Bachelor's degree, Master's degree. Doctoral degree or equivalent experience

Minimum Experience: 9 years with Bachelor's 7 years with Master's 4 years with Ph.D.

Job Title: Computer Operator 3 Job Code: K509LS

Grade: 20 Family: 9.30

Date: 1/1/2002 FLSA: Nonexempt

## Position Summary/Responsibilities

Monitors and operates electronic digital computers to process business, scientific, engineering, or other data according to operating instructions; sets control switches; ensure that correct peripheral equipment is utilized and move switches to clear system and operate the equipment; selects and loads input and output units with materials such as tapes and printout forms. Observes equipment and control panels for operator messages or error indicators. Sets up and runs diagnostic test and reacts appropriately to the messages and reports errors or machine malfunctions as required. May perform clerical work incidental to machine operations such as labeling tape containers, maintaining production records, replenishing specified stock items, and distributing output materials. Operates peripheral equipment to perform such operations as tape-to-printer. May work with multiple systems.

## Knowledge

Considerable knowledge of the job. Complete acquaintance with and understanding of the general and detailed aspects of the job, and their practical applications to problems and situations ordinarily encountered.

## Supervision Received

Limited supervision. No instructions needed on routine work, and general instructions given on new lines of work or special assignments.

## Consequence of Errors

Errors may be difficult to detect and would normally result in loss of customer business, material, or equipment.

## Contacts

Contacts are frequent with individuals representing other departments, and/or representing outside organizations. Contacts involve obtaining or providing information or data on matters of moderate importance to the function of the department or which may be of sensitive nature.

## Qualifications

Education: AA Degree in related discipline

Minimum Experience: 3 Years of related experience

Job Title: Systems Administrator Support 4 Job Code: N064LX

Grade: 18 Family: 9.30

Date: 7/1/2001 FLSA: Nonexempt

## Position Summary/Responsibilities

Provides complex technical support in the installation of hardware and software on multiuser computer system, including local area networks. Assists with the set up user accounts and maintains documentation. Supports company's electronic office systems activities which may include personal computer, client servers, electronic mail, on-line and internet resources, local area networks and wide area networks, and standard software products. Interacts with users. May assist in training of internal users. Requires extensive working knowledge and experience with a wide variety of software, hardware and PC operating systems.

## Knowledge

Requires extensive knowledge in specialized functions. A wide and comprehensive acquaintance with, and understanding of, both general and specific aspects and the technical phases of the job and their practical application to complex problems and situations ordinarily encountered.

## Supervision

Minimal supervision. Work may be done without established procedures.

## Qualifications

Education: High School Diploma

**Minimum Experience:** 5- Years

Job Title: Manager. Program Control 2 Job Code: \$0061.2

**Band:** 3 **Family:** 1.03 **Date:** 1/1/2002 **FLSA:** Exempt

## Position Summary/Responsibilities

Participates in the control of costs and schedules on contracts requiring validated cost schedule control system. Performs analyses and prepares reports in order to ensure that contracts are within negotiated and agreed-upon parameters and government cost control guidelines. Participates in the preparation of budgets and schedules for all contract work and performs and/or assists in financial analyses such as funding profiles, sales outlook, and variance analysis. Ensures adequate funding availability by maintaining accurate records of expenditures, directing preparation of expenditures projections, and submitting timely requests for additional funding to the government. Incorporates contractual changes into control systems by staying aware of outstanding work against each contract in order to maintain realistic contract cost and schedule baselines.

#### Freedom to Act

## Guidance Given/Assignments Received

Assignments are received in task and objective oriented terms. Provides direction to subordinates based on general policies and management guidance. Work is reviewed upon completion for adequacy in meeting objectives.

### Policy Involvement

Interprets and executes policies and procedures that typically affect subordinate organizational units. Recommends modifications to operating policies.

## Supervisory Relationships

Accomplishes results through lower level subordinate supervisors or through experienced exempt employees who exercise significant latitude and independence in their assignments. Often heads a centralized functional activity.

## Operations Involvement/Direct Work Involvement

Functions as an advisor to a unit regarding tasks, projects, and operations. Becomes actively involved in daily operations only when required to meet schedules or to resolve complex problems.

### Impact

Ensures that projects are completed on schedule and within budget. Erroncous decisions or recommendations or failure to complete assignments would normally result in serious delays to assigned projects resulting in considerable expenditure of additional time, human resources, and funds.

#### Liaison

Frequent contacts with internal personnel and outside customer representatives at various

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management levels concerning operations or scheduling of specific phases of projects or contracts. Conducts briefings and participates in technical meetings for internal and external representatives concerning specific operations.

Job Title: Manager, Computer Operations 1 Job Code: \$1961.1

**Band:** 2 Family: 9.30

**Date:** 1/1/2002 FLSA: Exempt

# Position Summary/Responsibilities

The Manager of Computer Operations will be responsible for providing direct supervision to help desk and computer operations technicians. Will resolve complex desktop configuration issues, will address customer satisfaction issues and ensure that any problems that employees encounter with internal technology and systems are resolved.

#### Freedom to Act

## Guidance Given/Assignments Received

Assignments are received in task oriented terms. Provides direction to subordinates using established policies and procedures. Work is reviewed for soundness of judgment and overall quality and efficiency.

## **Policy Involvement**

Administers and executes policies and procedures that typically affect individual subordinate employees.

# Supervisory Relationships

Accomplishes tasks mainly through direct supervision of nonexempt and entry level exempt employees. Meets the minimum requirements of executive exemption under the Fair Labor Standards Act.

# Operations Involvement/Direct Work Involvement

Monitors daily operations of a unit and actively assists, or provides direction to, subordinates as required. May perform, especially in staff or professional groups, ongoing operational tasks of organizational units.

### Impact

Ensures that projects are completed on schedule following established procedures and schedules. Erroneous decisions or recommendations or failure to achieve results might cause delays in program schedules and result in the allocation of more resources.

#### Linison

Majority of liaison is on internal basis with subordinates and supervisors at equivalent level or one level higher. Liaison normally involves specific phase of a project or operation. External contacts are infrequent and involve routine matters.

Job Title: Manager, Computer Operations 2 Job Code: S196L2

**Band:** 3 **Family:** 9.30 **Date:** 1/1/2002 **FLSA:** Exempt

# Position Summary/Responsibilities

The Manager of Computer Operations will be responsible for providing direct supervision to help desk and computer operations technicians. Will resolve complex desktop configuration issues, will address customer satisfaction issues and ensure that any problems that employees encounter with internal technology and systems are resolved.

#### Freedom to Act

# Guidance Given/Assignments Received

Assignments are received in task and objective oriented terms. Provides direction to subordinates based on general policies and management guidance. Work is reviewed upon completion for adequacy in meeting objectives.

## **Policy Involvement**

Interprets and executes policies and procedures that typically affect subordinate organizational units. Recommends modifications to operating policies.

## Supervisory Relationships

Accomplishes results through lower level subordinate supervisors or through experienced exempt employees who exercise significant latitude and independence in their assignments. Often heads a centralized functional activity.

# Operations Involvement/Direct Work Involvement

Functions as an advisor to a unit regarding tasks, projects, and operations. Becomes actively involved in daily operations only when required to meet schedules or to resolve complex problems.

#### Impact

Ensures that projects are completed on schedule and within budget. Erroneous decisions or recommendations or failure to complete assignments would normally result in serious delays to assigned projects resulting in considerable expenditure of additional time, human resources, and funds.

#### Liaison

Frequent contacts with internal personnel and outside customer representatives at various management levels concerning operations or scheduling of specific phases of projects or contracts. Conducts briefings and participates in technical meetings for internal and external representatives concerning specific operations

Job Title: Manager, Software Engineering External 3 Job Code: \$210L3

Band: 3 Family: 9.10

**Date:** 1/1/2002 **FLSA:** Exempt

# Position Summary/Responsibilities

Manage software engineering resources for systems analysis, system design, system integration, programming, testing, documentation development, delivery, implementation, and support dedicated to external business growth. Responsible for developing and executing strategies in partnership with Business Capture managers. Manage the performance of all activities in accordance with the Software Process Guide (SPG) methodology. Manage the relationship between software engineers and external business development organization. Establish goals, develop metrics, and collect trend data for client and capture manager satisfaction, proposal win rate, cycle time for proposal delivery, accuracy of estimates, project execution within agreed-to-schedule and budget. Review results, perform root-cause analysis, and direct corrective actions, as appropriate.

#### Freedom to Act

# Guidance Given/Assignments Received

Assignments are received in objective oriented terms. Provides guidance to subordinates based on organizational goals and company policy. Work is reviewed in terms of meting the organization's objectives and schedules.

# Policy Involvement

Establishes operating policies and procedures that affect subordinate organizational units. Interprets, executes, and recommends modifications to organizational policies.

## Supervisory Relationships

Accomplishes results through subordinate supervisors, or exempt specialist employees. Subject to approval, modifies the organizational structure of centralized functions and units. Often responsible for managing a staff function of the company.

# Operations Involvement/Direct Work Involvement

Responsible for all projects assigned to the organizational unit. Acts as an advisor to subordinate supervisors or staff members to meet schedules or resolve technical or operational problems. Directly participates in establishing and administering many centralized functional projects. Develops and administers budgets, schedules, and performance standards.

## Impact

Exerts influence in the development of overall objectives and long-range goals of the organization. Erroneous decisions or recommendations would normally result in critical delays and modifications to projects or operations; cause substantial expenditure of additional time, human resources, and funds; and jeopardize future business activity.

# Liaison

Frequent contact with equivalent level managers and customer representatives concerning projects, operational decisions, scheduling requirements, or contractual clarifications. Conducts briefings and technical meetings for internal and external representatives.

Job Title: Manager, Database Administration 1 Job Code: \$2171.1

Band: 2 Family: 9.30

**Date:** 1/1/2002 **FLSA:** Exempt

# Position Summary/Responsibilities

Manages the Database Administration environment to provide high availability and continuous operation. Creates, maintains and monitors databases in production and test environments. Provides effective solutions to key database aspects including space allocation, data integrity, usage and security. Develops and maintains standards, procedures and methodologies for effective operation, access, control back-up recovery of all database systems. Designs, implements and modifies physical database production and quality. Controls changes to database systems and authorizes modifications of appropriate tables.

## Freedom to Act

# Guidance Given/Assignments Received

Assignments are received in task oriented terms. Provides direction to subordinates using established policies and procedures. Work is reviewed for soundness of judgment and overall quality and efficiency.

# Policy Involvement

Administers and executes policies and procedures that typically affect individual subordinate employees.

# Supervisory Relationships

Accomplishes tasks mainly through direct supervision of nonexempt and entry level exempt employees. Meets the minimum requirements of executive exemption under the Fair Labor Standards Act.

# Operations Involvement/Direct Work Involvement

Monitors daily operations of a unit and actively assists, or provides direction to, subordinates as required. May perform, especially in staff or professional groups, ongoing operational tasks of organizational units.

#### Impact

Ensures that projects are completed on schedule following established procedures and schedules. Erroneous decisions or recommendations or failure to achieve results might cause delays in program schedules and result in the allocation of more resources.

### Liaison

Majority of liaison is on internal basis with subordinates and supervisors at equivalent level or one level higher. Liaison normally involves specific phase of a project or operation. External contacts are infrequent and involve routine matters.

Job Title: Manager, Software Technical Writing 1 Job Code: \$371L1

 Band: 2
 Family: 16.06

 Date: 7/1/2001
 FLSA: Exempt

# Position Summary/Responsibilities

Responsible for directing the activities of the software technical writing staff. Supervises the writing, editing, and rewriting of manuscript copy for reference manuals, operations manuals, user manuals, and programming manuals. Reviews manuals and data to ensure editorial and format consistency. Works with programmers and software engineering to acquire or verify knowledge of subject. Oversees preparation of illustrative material, selecting drawings, sketches, diagrams, and charts. May assist in preparation and layout of work for publication. Serves as a senior editor and writer of the group.

## Freedom to Act

# Guidance Given/Assignments Received

Assignments are received in task oriented terms. Provides direction to subordinates using established policies and procedures. Work is reviewed for soundness of judgment and overall quality and efficiency.

# Policy Involvement

Administers and executes policies and procedures that typically affect individual subordinate employees.

## Supervisory Relationships

Accomplishes tasks mainly through direct supervision of nonexempt and entry level exempt employees. Meets the minimum requirements of executive exemption under the Fair Labor Standards Act.

# Operations Involvement/Direct Work Involvement

Monitors daily operations of a unit and actively assists, or provides direction to, subordinates as required. May perform, especially in staff or professional groups, ongoing operational tasks of organizational units.

#### Impact

Ensures that projects are completed on schedule following established procedures and schedules. Erroneous decisions or recommendations or failure to achieve results might cause delays in program schedules and result in the allocation of more resources.

#### Liaison

Majority of liaison is on internal basis with subordinates and supervisors at equivalent level or one level higher. Liaison normally involves specific phase of a project or operation. External contacts are infrequent and involve routine matters.

Job Title: Program Manager 3 Job Code: \$464L3

Band: 3 Family: 17,99

**Date:** 7/1/2001 FLSA: Exempt

# Position Summary/Responsibilities

Responsible for the cost, schedule and technical performance of company programs/projects or subsystems of major programs/projects. Directs all phases of programs/projects from inception through completion. Participates in the negotiation of contract and contract changes. Coordinates the preparation of proposals, business plans, proposal work statements and specifications, operating budgets and financial terms/conditions of contract. Acts as primary customer contact for program activities, leading program review sessions with customers to discuss cost, schedule, and technical performance. Establishes design concepts, criteria and engineering efforts for product research, development, integration and test. Develops new business or expands the product line with the customer. Establishes milestones and monitors adherence to master plans and schedules, identifies program problems and obtains solutions, such as allocation of resources or changing contractual specifications. Directs the work of employees assigned to the program/project from technical, manufacturing and administrative areas.

# **Program Complexity**

Developing engineering program for critical major component or production or logistics program for large custom subsystem or total system. Requires developing and coordination new program plans and delivery methods with little precedence for coordination across distinctive products. May serve multiple customers or manage several subcontractors. Program is typically contained at one primary domestic geographic location with one or more remote domestic or non-domestic sites. Multiple business functions are represented by the employees directly assigned to the program.

## **Technical Requirements**

New technologies requiring coordination of applications across program requirements. Develops solutions to complex problems that require the regular use of ingenuity and creativity.

# Financial Impact

Significant future growth represented in several discrete developing products or components that include derivative technologies (exclude follow-on business). Longrange forecast is projected to continue for seven or more years.

Job Title: Program Manager 4 Job Code: S464L4

Band: 4 Family: 17,99

**Date:** 7/1/2001 **FLSA:** Exempt

# Position Summary/Responsibilities

Responsible for the cost, schedule and technical performance of company programs/projects or subsystems of major programs/projects. Directs all phases of programs/projects from inception through completion. Participates in the negotiation of contract and contract changes. Coordinates the preparation of proposals, business plans, proposal work statements and specifications, operating budgets and financial terms/conditions of contract. Acts as primary customer contact for program activities, leading program review sessions with customers to discuss cost, schedule, and technical performance. Establishes design concepts, criteria and engineering efforts for product research, development, integration and test. Develops new business or expands the product line with the customer. Establishes milestones and monitors adherence to master plans and schedules, identifies program problems and obtains solutions, such as allocation of resources or changing contractual specifications. Directs the work of employees assigned to the program/project from technical, manufacturing and administrative areas.

## **Program Complexity**

Advanced developing engineering program of large subsystems or small total systems or production or logistics program for major total system. Requires developing and managing unprecedented program plans or delivery methods across distinctive products. Serves multiple customers and/or manages several subcontractors. Program is typically contained at one primary domestic geographic location that requires coordination of technology and/or production across multiple domestic and/or worldwide locations. All normal business functions represented by assigned employees.

## **Technical Requirements**

New advanced technologies and applications are required that apply advance principles, theories, and concepts across program requirements. Contributes to the developments of new principles and concepts to solve complex highly innovative and ingenious problems.

## Financial Impact

Significant, aggressive future growth represented in numerous distinct developing products, components, systems or subsystems that include derivative technologies (exclude follow-on business). Long-range forecast is of unlimited duration and represents a key factor in the company's strategic business objectives. May include firm fixed price and cost plus contracts.

Job Title: Network Engineer NG Internal Systems 2 Job Code: T0291.2

Grade: 72 Family: 9,20

**Date:** 1/1/2002 **FLSA:** Exempt

# Position Summary/Responsibilities

Provides technical analysis in data network planning, engineering, and design. Provides analysis for implementation techniques and tools for the most efficient solution to network problems. Maintains technical expertise in all areas of network and computer hardware and software interconnection and interfacing, such as routers, multiplexes, hubs, bridges, gateways, etc. Coordinates third-party maintenance for network equipment and troubleshoots problems with department users and department network administrators. May develop uniform operation procedures.

# Knowledge

Frequent use and application of technical standards, principles, theories, concepts, and techniques.

# Problem Solving

Provides solutions to a variety of technical problems of moderate scope and complexity.

## Discretion / Latitude

Works under general supervision. Follows established procedures. Work is reviewed for soundness of technical judgment and overall adequacy.

# Impact

Contributes to the completion of milestones associated with specific projects. Failure to achieve results or erroneous decisions or recommendation may cause delays in program schedules and may result in the allocation of additional resources.

## Liaison

Primarily internal company contacts. Infrequent inter-organizational and outside customer contacts on routine matters.

## Qualifications

Education: Bachelor's degree, Master's degree or equivalent experience

Minimum Experience: 2 years with Bachelor's 0 years with Master's

Job Title: Database Architecture Tech NG Internal 3 Job Code: T055L3

 Grade: 74
 Family: 9.20

 Date: 1/1/2002
 FLSA: Exempt

# Position Summary/Responsibilities

Designs, documents, and guides the use of data and database changes for complex, enterprise-wide (internal to company) database integration. Analyzes needs and requirements of existing and proposed systems, and develops technical, structural, and organizational specifications. May create standards and/or do modeling to monitor and enhance capacity and performance.

## Knowledge

Complete understanding and wide application of technical principle, theories, and concepts in the field. General knowledge of other related disciplines.

# **Problem Solving**

Provides technical solutions to a wide range of difficult problems. Solutions are imaginative, thorough, and practicable, and consistent with organization objectives.

## Discretion / Latitude

Works under only general direction. Independently determines and develops approach to solutions. Work is reviewed upon completion for adequacy in meeting objectives.

# Impact

Contributes to the completion of specific programs and projects. Failure to obtain results or erroneous decisions or recommendations would typically result in serious program delays and considerable expenditure of resources.

#### Liaison

Frequent inter-organizational and outside customer contacts. Represents the organization in providing solutions to difficult technical issues associated with specific projects.

## Qualifications

Education: Bachelor's degree. Master's degree, Doctoral degree or equivalent experience

Minimum Experience: 5 years with Bachelor's 3 years with Master's 0 years with Ph.D.

Job Title: Database Architecture Tech NG Internal 4 Job Code: T055L4

Grade: 76 Family: 9.20

**Date:** 1/1/2002 FLSA: Exempt

# Position Summary/Responsibilities

Designs, documents, and guides the use of data and database changes for complex, enterprise-wide (internal to company) database integration. Analyzes needs and requirements of existing and proposed systems, and develops technical, structural, and organizational specifications. May create standards and/or do modeling to monitor and enhance capacity and performance.

## Knowledge

Applies extensive technical expertise, and has full knowledge of other related disciplines.

## Problem Solving

Develops technical solutions to complex problems which require the regular use of ingenuity and creativity.

## Discretion / Latitude

Work is performed without appreciable direction. Exercises considerable latitude in determining technical objectives of assignment. Completed work is reviewed from a relatively long-term perspective, for desired results.

# Impact

Guides the successful completion of major programs and may function in a project leadership role. Erroneous decisions or recommendations would typically result in failure to achieve major organizational objectives.

#### Liaison

Represents the organization as the prime technical contact on contracts and projects. Interacts with senior external personnel on significant technical matters often requiring coordination between organizations.

## Qualifications

Education: Bachelor's degree, Master's degree, Doctoral degree or equivalent experience

Minimum Experience: 9 years with Bachelor's 7 years with Master's 4 years with Ph.D.

Job Title: Applications Software Programmer Ext 2 Job Code: T065L2

 Grade: 72
 Family: 9.10

 Date: 1/1/2002
 FLSA: Exempt

# Position Summary/Responsibilities

Designs, develops, documents, tests, and debugs large complex application software for purchase or outside use by using high level programming languages (C---, SQL anywhere, Visual Basic, etc.). Ensures software standards are met.

## Knowledge

Frequent use and application of technical standards, principles, theories, concepts, and techniques.

# Problem Solving

Provides solutions to a variety of technical problems of moderate scope and complexity.

## Discretion / Latitude

Works under general supervision. Follows established procedures. Work is reviewed for soundness of technical judgement and overall adequacy.

# Impact

Contributes to the completion of milestones associated with specific projects. Failure to achieve results or erroneous decisions or recommendation may cause delays in program schedules and may result in the allocation of additional resources.

### Liaison

Primarily internal company contacts. Infrequent inter-organizational and outside customer contacts on routine matters.

## Qualifications

Education: Bachelor's degree, Master's degree or equivalent experience

Minimum Experience: 2 years with Bachelor's 0 years with Master's

Job Title: Applications Software Programmer Ext 3 Job Code: T065L3

Grade: 74 Family: 9.10

**Date:** 1/1/2002 **FLSA:** Exempt

# Position Summary/Responsibilities

Designs, develops, documents, tests, and debugs large complex application software for purchase or outside use by using high level programming languages (C++, SQL anywhere, Visual Basic, etc.). Ensures software standards are met.

# Knowledge

Complete understanding and wide application of technical principle, theories, and concepts in the field. General knowledge of other related disciplines.

## Problem Solving

Provides technical solutions to a wide range of difficult problems. Solutions are imaginative, thorough, and practicable, and consistent with organization objectives.

## Discretion / Latitude

Works under only general direction. Independently determines and develops approach to solutions. Work is reviewed upon completion for adequacy in meeting objectives.

# **l**mpact

Contributes to the completion of specific programs and projects. Failure to obtain results or erroneous decisions or recommendations would typically result in serious program delays and considerable expenditure of resources.

#### Liaison

Frequent inter-organizational and outside customer contacts. Represents the organization in providing solutions to difficult technical issues associated with specific projects.

# Qualifications

Education: Bachelor's degree, Master's degree or equivalent experience

Minimum Experience: 5 years with Bachelor's 3 years with Master's 0 years with Ph.D.

Job Title: Applications Software Programmer Ext 4 Job Code: T065L4

 Grade: 76
 Family: 9.10

 Date: 1/1/2002
 FLSA: Exempt

# Position Summary/Responsibilities

Designs, develops, documents, tests, and debugs large complex application software for purchase or outside use by using high level programming languages (C++, SQL anywhere, Visual Basic, etc.). Ensures software standards are met.

## Knowledge

Applies extensive technical expertise, and has full knowledge of other related disciplines.

## **Problem Solving**

Develops technical solutions to complex problems which require the regular use of ingenuity and creativity.

## Discretion / Latitude

Work is performed without appreciable direction. Exercises considerable latitude in determining technical objectives of assignment. Completed work is reviewed from a relatively long-term perspective, for desired results.

## Impact

Guides the successful completion of major programs and may function in a project leadership role. Erroneous decisions or recommendations would typically result in failure to achieve major organizational objectives.

#### Liaison

Represents the organization as the prime technical contact on contracts and projects. Interacts with senior external personnel on significant technical matters often requiring coordination between organizations.

## Qualifications

Education: Bachelor's degree, Master's degree or equivalent experience

Minimum Experience: 9 years with Bachelor's 7 years with Master's 4 years with Ph D

Job Title: Applications Software Programmer Ext 5 Job Code: T0651 5

 Grade: 78
 Family: 9.10

 Date: 1/1/2002
 FLSA: Exempt

# Position Summary/Responsibilities

Designs, develops, documents, tests, and debugs large complex application software for purchase or outside use by using high level programming languages (C++, SQL anywhere, Visual Basic, etc.). Ensures software standards are met.

## Knowledge

Applies advanced technical principles, theories, and concepts. Contributes to the development of new principles and concepts.

## Problem Solving

Works on unusually complex technical problems and provides solutions which are highly innovative and ingenious.

### Discretion / Latitude

Works under consultative direction toward predetermined long-range goals and objectives. Assignments are often self-initiated. Determines and pursues courses of action necessary to obtain desired results. Work checked through consultation and agreement with others rather than by formal review of superior.

# Impact

Develops advanced technological ideas and guides their development into a final product. Erroneous decisions or recommendations would typically result in failure to achieve critical organizational objectives and affect the image of the organization's technological capability.

## Liaison

Serves as organization spokesperson on advanced projects and/or programs. Acts as advisor to management and customers on advanced technical research studies and applications.

## Qualifications

Education: Bachelor's degree. Master's degree or equivalent experience

Minimum Experience: 14 years with Bachelor's 12 years with Master's 9 years with

Ph.D.

Job Title: Software Configuration Analyst 1 Job Code: T068L1

Grade: 70 Family: 9.20

**Date:** 1/1/2002 **FLSA:** Exempt

#### Position Summary/Responsibilities

Develops and maintains software configuration management tools to support configuration identification, control, reporting, and delivery of both internally developed and externally purchased commercial-off-the-shelf (COTS) software products. Performs configuration management and release engineering tasks to ensure new software product operating parameters are documented, comply with standard hardware configurations, and are logistically sustainable. Designs, develops, automates, and maintains productivity tools using programming, database or scripting languages to improve software modeling and development. Designs and implements build procedures that are used to support software product development and use. May develop software configuration standards for company-wide use. May train software developers in the use of configuration management tools and the implementation of software quality standards.

#### Knowledge

Limited use and/or application of technical principles, theories, and concepts.

#### Problem Solving

Develops solutions to routine technical problems of limited scope.

#### Discretion / Latitude

Work is closely supervised. Follows specific, detailed instructions.

#### Impact

Contributes to the completion of routine technical tasks. Failure to achieve results can normally be overcome without serious affect on schedules and programs

#### Liaison

Contacts are primarily with immediate supervisor, project leaders and other professionals in the section or group.

#### Qualifications

Education: Bachelor's degree or equivalent experience

Minimum Experience: 0 years with Bachelor's

Job Title: Software Configuration Analyst 2 Job Code: T068L2

Grade: 72 Family: 9.20

Date: 1/1/2002 FLSA: Exempt

#### Position Summary/Responsibilities

Develops and maintains software configuration management tools to support configuration identification, control, reporting, and delivery of both internally developed and externally purchased commercial-off-the-shelf (COTS) software products. Performs configuration management and release engineering tasks to ensure new software product operating parameters are documented, comply with standard hardware configurations, and are logistically sustainable. Designs, develops, automates, and maintains productivity tools using programming, database or scripting languages to improve software modeling and development. Designs and implements build procedures that are used to support software product development and use. May develop software configuration standards for company-wide use. May train software developers in the use of configuration management tools and the implementation of software quality standards.

#### Knowledge

Frequent use and application of technical standards, principles, theories, concepts, and techniques.

#### Problem Solving

Provides solutions to a variety of technical problems of moderate scope and complexity.

#### Discretion / Latitude

Works under general supervision. Follows established procedures. Work is reviewed for soundness of technical judgement and overall adequacy.

#### Impact

Contributes to the completion of milestones associated with specific projects. Failure to achieve results or erroneous decisions or recommendation may cause delays in program schedules and may result in the allocation of additional resources.

#### Liaison

Primarily internal company contacts. Infrequent inter-organizational and outside customer contacts on routine matters.

#### Qualifications

Education: Bachelor's degree, Master's degree or equivalent experience

Minimum Experience: 2 years with Bachelor's 0 years with Master's

Job Title: Information System Technologist 1 Job Code: T3001.1

Grade: 70 Family: 9.99

**Date:** 1/1/2002 **FLSA:** Exempt

#### Position Summary/Responsibilities

Technologist engaged in information system design, development, and analysis encompassing one or more of the following areas of technical expertise: programming, PC application analysis, software, development, system integration, and related disciplines.

#### Knowledge

Limited use and/or application of technical principles, theories, and concepts.

#### **Problem Solving**

Develops solutions to routine technical problems of limited scope.

#### Discretion / Latitude

Work is closely supervised. Follows specific, detailed instructions.

#### Impact

Contributes to the completion of routine technical tasks. Failure to achieve results can normally be overcome without serious affect on schedules and programs

#### Liaison

Contacts are primarily with immediate supervisor, project leaders and other professionals in the section or group.

#### Qualifications

Education: Bachelor's degree or equivalent experience

Minimum Experience: 0 years with Bachelor's

# Reliability and Maintainability Information System (REMIS)

## Award Fee Plan

# 27 September 2004

Coordination		
Award Fee Review Board Chairperson		
Source Chair person	Ronald L. Roby REMIS Program Manager MSG/MAR	Date
Contracting Officer		
	Patricia S. Miller Contracting Officer MSG/PKB	Date
Approved		
Fee Determining Official		
	Marcella A. Caldwell Deputy System Program Director Logistics Information SPO MSG/IL	Date

# TABLE OF CONTENTS

- 1.0 INTRODUCTION ... page 3
- 2.0 ORGANIZATION ... page 4
- 3.0 RESPONSIBILITIES ... page 4
- 4.0 AWARD FEE PROCESSES ... page 5
- 5.0 CONTRACT TERMINATION ... page 5

ATTACHMENT 1 Award Fee Organization

ATTACHMENT 2 Evaluation Criteria

#### REMIS Award Fee Plan

# REMIS Sustainment/Development

#### 1.0 INTRODUCTION

This award fee plan sets forth the framework for the evaluation of the contractor's performance on all aspects of the Performance Work Statement (PWS) for REMIS Sustainment and Development efforts, issued under contract FA8770-05-D-0004 through MSG/PK, and for presenting an assessment of that performance to the Fee Determining Official (FDO). The specific criteria and procedures used to assess the contractor's performance and to determine the amount of award fee earned are described herein and are based on the annual Contractor Performance Assessment Report (CPAR) evaluation process. All FDO decisions regarding the award fee, including but not limited to: the amount of the award fee, if any; the methodology used to calculate the award fee; the calculation of the award fee; the contractor's entitlement to the award fee; and the nature and success of the contractor's performance, shall not be subject to the "Disputes" clause nor reviewed by any Board of Contract Appeals (BCA), court, or other judicial entity.

The award fee pool will be an amount equal to one percent (1%) of the negotiated price of each task order awarded and performed during the annual CPAR evaluation period. Each 1% will be apportioned to one or more evaluation periods according to the task order performance period. (Example: the CPAR evaluation period runs from 1 October to 30 September, 1% of the task order is \$10,000 and the period of performance is 10 months beginning 1 July. The \$10,000 is divided by 10 months for a value of \$1,000 per month. Since only 3 of the 10 months occur in the CPAR evaluation period \$3,000 would be placed in the incentive pool and the balance held for the following CPAR evaluation period.) No additional award fee will be added to the pool beyond the initial 1% at task order award.

The contractor will receive points based on the CPAR evaluation rating received for each of the 6 CPAR evaluation areas (Quality of Product or Service, Schedule, Cost Control, Management of Key Personnel, Business Relations, and Other). Exceptional/Blue = 2 points, Very Good/Purple = 1 point, Satisfactory/Green = 0, Marginal/Yellow = minus 1 point (-1) and Unsatisfactory/Red = minus 2 points (-2). There will be a total of 12 possible points.

#### CPAR Evaluation Rating System

EXCEPTIONAL (Blue): Performance meets contractual requirements and exceeds many requirements to the Government's benefit. The contractual performance of the element or sub-element being assessed was accomplished with few minor problems for which corrective actions taken by the contractor were highly effective.

VERY GOOD (Purple): Performance meets contractual requirements and exceeds some requirements to the Government's benefit. The contractual performance of the element or sub-element being assessed was accomplished with some minor problems for which corrective actions taken by the contractor were effective.

SATISFACTORY (Green): Performance meets contractual requirements. The contractual performance of the element or sub-element contains some minor problems for which corrective actions taken by the contractor appear or were satisfactory.

MARGINAL (Yellow): Performance does not meet some contractual requirements. The contractual performance of the element or sub-element being assessed reflects a serious problem for which the contractor has not yet identified corrective actions or the contractor's proposed actions appear only marginally effective or were not fully implemented.

UNSATISFACTORY (Red): Performance does not meet most contractual requirements and recovery is not likely in a timely manner. The contractual performance of the element or sub-element contains serious problems(s) for which the contractor's corrective actions appear or were ineffective.

The number of points carned by the contractor out of the possible 12 will be computed as a percentage. For example, if the contractor receives 4 Blue ratings and 1 purple rating (the sixth rating being Green which equals 0 points) they would score 9 points out of 12 or 75%. The contractor would receive 75% of the available incentive pool. If the contractor receives zero points or a negative total no fee will be awarded.

The award fee camed will be provided to the contractor through task order modifications and is in addition to the other provisions of the task order. The award fee camed and payable will be determined by the FDO based upon review of the contractor's performance against the criteria set forth in this plan. The FDO may unilaterally change this plan prior to the beginning of an evaluation period. The contractor will be notified of changes to the plan by the Contracting Officer, in writing, before the start of the effected evaluation period. Changes to this plan that are applicable to a current evaluation period will be incorporated by mutual consent of both parties.

Any funds remaining in the award fee pool after the award fee has been earned and paid will not be rolled over to the next evaluation period. Any residual funds become the responsibility of the REMIS Program Manager for proper disposition.

#### 2.0 ORGANIZATION

The award fee organization consists of: the Fee Determining Official (FDO), an Award Fee Review Board (AFRB), which consists of a Chairperson, Members and Advisor Members. The FDO and AFRB members are listed in Attachment 1.

#### 3.0 RESPONSIBILITIES

Fee Determining Official (FDO). The FDO reviews the recommendation of the AFRB, considers all pertinent data, and determines the earned award fee amount for each evaluation period.

Award Fee Review Board (AFRB). The AFRB evaluates the contractor's overall performance for the evaluation period, computes the earned award fee amount and makes a recommendation to the FDO. The AFRB reviews the Performance Monitors' evaluations; the contractor's self-evaluation, if any; and other pertinent information to arrive at an overall evaluation of the contractor's performance. The AFRB maintains written records of contractor's performance so that a fair and accurate evaluation is obtained. The AFRB Chairman is responsible for coordinating administrative actions required to monitor and evaluate performance including: 1) ensuring the documentation, processing, and distribution of evaluations from all required sources; 2) scheduling periodic internal performance evaluations; and 3) ensuring the smooth execution of the award fee plan. The AFRB may also recommend changes to the award fee plan to the appropriate approval authority.

Contracting Officer (CO). The Contracting Officer is the contracting official for the Government, and is responsible for modifying the task order to officially incorporate the award fee earned, as recommended by the FDO. The CO also serves as an AFRB Advisor. The CO (or the Contracting Officer's Representative) is the liaison between the contractor and the Government.

#### 4.0 AWARD FEE PROCESSES

Interim Evaluation Process. No formal interim evaluation will be conducted; however, the Contracting Officer may issue letters at any time deemed necessary to highlight areas of Government concern regarding the contractor's performance on the contract. The contractor may also be provided performance feedback during bi-weekly In-Process Reviews (IPRs).

Contractor Self-Assessment. The contractor's self-evaluation is submitted to the CO within fifteen (15) working days after the end of the evaluation period. This written assessment of the contractor's performance throughout the evaluation period may also contain any information that may be reasonably expected to assist the AFRB in evaluating the contractor's performance.

End-of-Period Evaluations. The AFRB Chairman notifies each AFRB member and advisor 30 calendar days before the end of the evaluation period. Members submit their evaluations and Advisors submit any applicable inputs to the AFRB within 10 calendar days after the end of the evaluation period. The AFRB prepares its evaluation report and recommendation of earned award fee and briefs the evaluation report and recommendation to the FDO. At this time, the AFRB may also recommend any significant changes to the award fee plan for FDO approval. Within 120 calendar days after each evaluation period, the FDO determines the earned award fee amount for the evaluation period. The Chief of the Contracting Office approves the use of the award amount. The CO informs the contractor by letter of the earned award fee amount and issues a contract modification within 30 calendar days after the FDO's decision is made authorizing payment of the earned award fee amount.

**Documentation.** Performance Evaluation Reports, Award Review Evaluation Worksheets, and Award Fee Entitlement Reports that may be used by the AFRB to facilitate the documentation of the evaluation process. These documents may also be tailored to the needs of the AFRB. These reports/formats, however, are not mandatory.

**Evaluation Criteria.** If the CO does not give specific notice in writing to the contractor of any change to the evaluation criteria prior to the start of a new evaluation period, then the same criteria listed for the preceding period will be used in the following evaluation period.

#### 5.0 CONTRACT TERMINATION

If this contract is terminated for the convenience of the Government after the start of an award fee evaluation period, the award fee deemed carned for that period shall be determined by the FDO using the normal award fee evaluation process. After termination for convenience, the remaining award fee amounts allocated to all subsequent award fee evaluation periods cannot be earned by the contractor, and, therefore, shall not be paid.

# ATTACHMENT 1 AWARD FEE ORGANIZATION

Position Office Symbol

Fee Determining Official: Deputy System Program Director Logistics Information SPO MSG/IL

AFRB Chairperson: REMIS Program Manager MSG/MAR

AFRB Members:

REMIS Contracting Officer's Representative MSG/MAR

REMIS Program Analysts (Performance Monitors)

MSG/MAR

AFRB Advisors:

REMIS Contracting Officer
REMIS Business/Financial Manager

MSG/PKB
MSG/MAR

# ATTACHMENT 2 EVALUATION CRITERIA

The following evaluation areas will be considered during the evaluation process. The numbered sub-elements are examples of areas the AFRB Performance Monitors will consider while assessing the contractor's performance. As described in Section 1.0 of this award fee plan, the contractor will not earn award fee for "satisfactory", "marginal" and "unsatisfactory" ratings.

# A. EVALUATION AREA: QUALITY OF PRODUCT OR SERVICE

Evaluation Criteria: (Reference Air Force CPARS Guide (Policy) -- February 2004, A3.19. Assess the contractor's conformance to contract requirements, specifications and standards of good workmanship (e.g., commonly accepted technical, professional, environmental, or safety and health standards). List and assess any sub elements to indicate different efforts where appropriate.)

- I.) Did the contractor exceed the established performance goals regarding the number of REMIS Automated Problem Reports (RAPRs) to be accomplished during the annual Sustainment effort?
- 2.) Did the contractor effectively maintain the integrity of the REMIS system architecture? (Examples include developing/maintaining external interfaces according to negotiated Interface Control Documents (ICDs), developing/adhering to implementation plans, and developing/tracking relevant engineering and operations metrics.)
- 3.) Did the contractor provide effective maintenance of all REMIS application software and associated documentation for approved software changes to include analysis, integration and implementation?
- 4.) Did the contractor provide effective quality assurance? (Examples include management of software and hardware baselines, internal design reviews, customer reviews, internal Unit Development Folder (UDF) reviews, internal code tests and internal audits.)
- 5.) Did the contractor provide effective configuration management? (Examples include configuration management of the various test, development and production environments, control of the software release-to-production process, and maintaining the overall REMIS technical baseline via a disciplined change control process.)
  - 6.) Did the contractor effectively plan for and operate the System Management Center (SMC)?
- 7.) Did the contractor provide effective and responsive maintenance of Commercial-Off-The-Shelf (COTS) software and tools? (Examples of these include CONTROL, Enlighten, etc.)
- 8.) Did the contractor provide effective and responsive maintenance of Compaq (Tandem) computer hardware (development and production)?

- 9.) Did the contractor provide effective telecommunication access to the REMIS mainframe and the SMC via voice and data lines?
- 10.) Did the contractor provide effective and responsive telecommunications equipment maintenance?

#### B. EVALUATION AREA: SCHEDULE

**Evaluation Criteria:** (Reference Air Force CPARS Guide (Policy) — February 2004, A3.20. Assess the timeliness of the contractor against the completion of the contract, task orders, milestones, delivery schedules, and administrative requirements (e.g., efforts that contribute to or effect the schedule variance).)

- 1.) Did the Contractor adhere to negotiated contract schedules?
- 2.) Was the Contractor responsive to agreed to "need dates" for REMIS Automated Problem Reports (RAPRs)?
- 3.) Were all the critical/major milestones scheduled during the reporting period accomplished on time? In accomplishing these milestones, were all the preparatory events accomplished in a timely manner and was the Contractor properly prepared to support these milestones?
- 4.) Were all the Contract Data Requirements List (CDRL) submissions (deliverables) required during the reporting period delivered on time, in the proper format, and did these documents adequately meet the Government's stated requirements?

# C. EVALUATION AREA: COST CONTROL

**Evaluation Criteria:** (Reference Air Force CPARS Guide (Policy) -- February 2004, A3.21. (Not required for Firm Fixed Price or Firm Fixed price with Economic Price Adjustment). Assess the contractor's effectiveness in forecasting, managing, and controlling contract cost.)

- 1.) During the period of performance did the Contractor display effective funds management by not exceeding negotiated obligated amounts?
  - 2.) Were labor hour efforts completed within negotiated/agreed to amounts?
- 3.) Did the Contractor manage actual travel expenditures in accordance with Joint Travel Regulation (JTR) guidelines?
  - 4.) Were Contractor public vouchers adequately documented and properly submitted?

# D. EVALUATION AREA: MANAGEMENT OF KEY PERSONNEL

**Evaluation Criteria:** (Reference Air Force CPARS Guide (Policy) -- February 2004, A3.23. (For Services and Information Technology Business Sectors only - Not Applicable to Operations Support). Assess the contractor's performance in selecting, retaining, supporting, and replacing, when necessary, key personnel.)

1.) Did the Contractor provide and maintain adequate staffing?

## E. EVALUATION AREA: BUSINESS RELATIONS

**Evaluation Criteria:** (Reference Air Force CPARS Guide (Policy) -- February 2004, A3.22. Assess the integration and coordination of all activity needed to execute the contract, specifically the timeliness, completeness and quality of problem identification, corrective action plans, proposal submittals, the contractor's history of reasonable and cooperative behavior (to include timely identification of issues in controversy), customer satisfaction, timely award and management of subcontracts, and whether the contractor met small/small disadvantaged and women-owned business participation goals.)

- 1.) Has the Contractor been timely in the submission of proposals? Have these proposals contained adequate documentation of work to be accomplished and support for the proposed resource requirements to permit thorough evaluation by the Air Force?
- 2.) Has the Contractor identified potential management problems, developed corrective action plans for these problems, and initiated corrective action to minimize these potential problems?
- 3.) Did the Contractor award and manage subcontracts effectively to ensure timely completion of technical requirements?
- 4.) Did the Contractor work effectively toward successful accomplishment of all contract management/contract administration requirements? (Examples include negotiation support, invoicing, etc.)
- 5.) Did the Contractor manage applicable contract efforts in accordance with their technical proposals and implementation plans?

#### F. EVALUATION AREA: OTHER

**Evaluation Criteria:** (Reference Air Force CPARS Guide (Policy) -- February 2004, A3.24. Specify additional evaluation areas that are unique to the contract, or that cannot be captured elsewhere on the form. More than one type of entry may be included, but should be separately labeled.)

- 1.) Firewall Support. Does the Contractor cooperate with the Wright Patterson Air Force Base 88th Communications Group in the areas of firewall installation, upgrades, maintenance and trouble-shooting?
- 2.) Air Force Knowledge Services (AFKS) Support. Does the Contractor provide support in the areas of REMIS/AFKS communications and technical information exchange?

Tag	Item Description	Serial Number	Inventory Date
B0000780	FILING CABINET	N/A	30-Sep-03
B0000781	FILING CABINET		30-Sep-03
B0000782	FILING CABINET		30-Sep-03
B0000783	FILING CABINET		30-Sep-03
B0000784	FILING CABINET	N/A	30-Sep-03
B0000785	FILING CABINET	N/A	30-Sep-03
B0000786	FILING CABINET		30-Sep-03
B0000787	FILING CABINET	N/A	30-Sep-03
B0000788	FILING CABINET	N/A	30-Sep-03
B0000789	FILING CABINET	N/A	30 <b>-</b> Sep-03
B0000790	FILING CABINET	N/A	30-Sep-03
B0000791	FILING CABINET		30-Sep-03
B0000792	FILING CABINET	N/A	30-Sep-03
B0000793	FILING CABINET	N/A	30-Sep-03
B0000794	FILING CABINET	N/A	30-Sep-03
B0000795	ARTEMIS SYSTEM	2605A01405	30-Sep-03
B0000796	ARTEMIS CPU	2630A05146	30-Sep-03
B0000797	ARTEMIS MONITOR	8614J16670	30-Sep-03
B0000798	ARTEMIS KEYBOARD	2629\$10891	30-Sep-03
B0000799	ARTEMIS CPU	2630A05144	30-Sep-03
B0000800	ARTEMIS MONITOR	8614J16666	30-Sep-03
B0000801	ARTEMIS KEYBOARD	2629S10914	30-Sep-03
B0000802	ARTEMIS PRINTER	2922A11197	30-Sep-03
B0000803	CLX CAB #1	unreadable	30-Sep-03
B0000804	CLX CAB #2	S0A2T4	30-Sep-03
B0000805	CLX CAB #3	S0A2T3	30-Sep-03

B0000806	CLX CAB #4	S0A3LL	30-Sep-03
B0000807	CLX PEDESTAL #1	K0002ZF	30-Sep-03
B0000808	HQ2 SEC #1 CAB #1	COSMOS	30-Sep-03
B0000809	HQ2 SEC #1 CAB #2	D00AE7	30-Sep-03
B0000810	HQ2 SEC #1 CAB #3	unreadable	30-Sep-03
B0000811	HQ2 SEC #2 CAB #1	C0SJP7	30-Sep-03
B0000812	HQ2 SEC #2 CAB #2	unreadable	30-Sep-03
B0000813	HQ2 PEDESTAL #1	COSJDD	30-Sep-03
B0000814	HQ2 PEDESTAL #2	COSJDK	30-Sep-03
B0000815	HQ2 PEDESTAL #3	C08V67	30-Sep-03
B0000816	HQ2 PEDESTAL #4	S0A7P0	30-Sep-03
B0000817	HQ1 SEC #1 CAB #1	D01VTD	30-Sep-03
B0000818	HQ1 SEC #1 CAB #2	unreadable	30-Sep-03
B0000819	HQ1 SEC #1 CAB #3	D01VT7	30-Sep-03
B0000820	HQ1 SEC #1 CAB #4	D01VTJ	30-Sep-03
B0000821	HQ1 SEC #2 CAB #1	D01VTE	30-Sep-03
B0000822	HQ1 SEC #2 CAB #2		30-Sep-03
B0000823	HQ1 SEC #2 CAB #3	D01VT5	30-Sep-03
B0000824	HQ1 SEC #3 CAB #1	D01VTF	30-Sep-03
B0000825	HQ1 SEC #3 CAB #2	D01VT8	30-Sep-03
B0000826	HQ1 SEC #3 CAB #3	unreadable	30-Sep-03
B0000827	HQ1 SEC #4 CAB #1	D01VTH	30-Sep-03
B0000828	HQ1 SEC #4 CAB #2	unreadable	30-Sep-03
B0000829	HQ1 SEC #4 CAB #3	unreadable	30-Sep-03
B0000830	HQ1 PEDESTAL #1	C0V05W	30-Sep-03
B0000831	HQ1 PEDESTAL #2	D000PP	30-Sep-03
_B0000832	HQ1 PEDESTAL #3	C0V058	30-Sep-03

·			
B0000833	HQ1 PEDESTAL #4	D000PH	30-Sep-03
B0000836	HQ1 COMM CONTROLLER	F01MVB	30-Sep-03
B0000837	PRINTER STAND	N/A	30-Sep-03
B0000838	HQ1 PEDESTAL #5	DOOSA	30-Sep-03
B0000839	TANDEM CRT	2199426	30-Sep-03
B0000840	TANDEM CRT	2199434	30-Sep-03
B0000841	TANDEM CRT & KEYBOARD	2196698	30-Sep-03
B0000842	MONITOR	SA1-69MT00424	30-Sep-03
B0000843	PRINTER	501203	30-Sep-03
B0000845	PRINTER	501306	30-Sep-03
B0000847	PROLIANT 1600	D827BWR10000	30-Sep-03
B0000848	PROSIGNIA 200 SERVER	D751BTR20180	30-Sep-03
B0000849	POWER DISTRIBUTION UNIT	323694-1	30-Sep-03
B0000850	LIEBERT AIR CONDITIONER	132240A	30-Sep-03
B0000851	LIEBERT AIR CONDITIONER	132240B	30-Sep-03
B0000852	LIEBERT AIR CONDITIONER	132240C	30-Sep-03
B0000853	STANDARD WORKSTATION	NA	30-Sep-03
B0000854	STANDARD WORKSTATION	NA	30-Sep-03
_B0000855	OFFICE CONNECT HUB	none	30-Sep-03
B0000856	SMART-UPS NET 620	SFS9807206933	30-Sep-03
B0000857	LIEBERT AIR CONDITIONER		30-Sep-03
B0000858	STANDARD WORKSTATION	NA	30-Sep-03
B0000859	MultiTech modem	5608761	30-Sep-03
B0000861	LASERJET 5si PRINTER	USDH047925	30-Sep-03
B0000863	LINE PRINTER	2648A02536	30-Sep-03
B0000864	LINE PRINTER	2743A03346	30-Sep-03
B0000865	COMPAQ SERVER	6626HUN2064	30-Sep-03

		. 2225	iemiem .
B0000871	PRINTER	JPBH046271	30-Sep-03
B0000874	WORKSTATION MONITOR	SA1-69MT00572	30-Sep-03
B0000875	WORKSTATION MONITOR	SA1-69MT00515	30-Sep-03
B0000876	MONITOR	3D74605062	30-Sep-03
B0000877	OFFICE CONNECT HUB	08004E33C904	30-Sep-03
B0000881	MONITOR	MU19003A0059362	30-Sep-03
B0000882	MONITOR	MU19003A0059377	30-Sep-03
B0000883	MONITOR	MU19003A0059366	30 <b>-</b> Sep-03
B0000884	MONITOR	MU19003A0059367	30-Sep-03
B0000885	CPU	25451170	30-Sep-03
B0000886	CPU	25451156	30-Sep-03
B0000887	CPU	25451166	30-Sep-03
B0000888	CPU	25451167	30-Sep-03
B0000889	СРИ	25451160	30-Sep-03
B0000890	CPU	25451152	30-Sep-03
B0000891	CPU	25451169	30-Sep-03
B0000892	MONITOR	MU19003A0059361	30-Sep-03
B0000893	CPU	25451171	30-Sep-03
B0000894	MONITOR	MU19003A0059364	30-Sep-03
B0000895 L	CPU	25451159	30-Sep-03
B0000896	MONITOR	MU19003A0059254	30-Sep-03
B0000897	CPU	25451161	30-Sep-03
B0000898	MONITOR	MU19003A0059370	30-Sep-03
B0000899	CPU	25451154	30-Sep-03
B0000901	CPU	25451155	30-Sep-03
B0000903	CPU	25451153	30-Sep-03
B0000904	MONITOR	MU19003A0059369	30-Sep-03
	CPU	25451162	30-Sep-03

B0000905		<u> </u>	Τ. —
B0000906	MONITOR	MU19003A0059368	30-Sep-03
B0000907	CPU	25451163	30-Sep-03
B0000908	MONITOR	MU19003A0059379	30-Sep-03
B0000909	MONITOR	MU19003A0059365	30-\$ep-03 i
B0000910	MONITOR	MU19003A0059708	30-Sep-03
B0000911	MONITOR	MU19003A0059350	30-Sep-03
B0000912	MONITOR	MU19003A0059352	30-Sep-03
B0000913	CPU	25451168	30-Sep-03
B0000914	MONITOR	MU19003A0059378	30-Sep-03
B0000915	CPU	25451164	30-Sep-03
_B0000916	MONITOR	MU19003A0059363	30-Sep-03
B0000917	CPU	25451165	30-Sep-03
B0000918	MONITOR	MU19003A0059371	30-Sep-03
_B0000919	СРИ	25451158	30-Sep-03
B0000920	CPU	25451157	30-Sep-03
B0000921	MONITOR	816BF23AC631	30-Sep-03
B0000922	TANDEM CRT &KEYBOARD	2524876	30-Sep-03
B0000923	OFFICE CONNECT HUB	7H3V1D74A1	30-Sep-03
B0000924	SUN MONITOR	0036LB2279	30-Sep-03
B0000925	SUN SERVER	143T2004	30-Sep-03
B0000926	17 " Monitor (Sun)	0120409-0215LR336	30-Sep-03
B0000927	17 " Monitor (Sun)	0120409-0205LR373	30-Sep-03
B0000928	RACK		30-Sep-03
B0000929	WORKSTATION	NA NA	30-Sep-03
B0000930	17" Monitor	MX0419TG4780124FG5QU	30-Sep-03
B0000931	17" Monitor	MX0419TG4780124FC5QW	30-Sep-03

B0000932	17" Monitor	MX0419TG4780124F-	30-Sep-03
B0000933	17" Monitor	MX0419TG4780124FC5R3	30-Sep-03
B0000934	POWER SUPPLY	Q\$0212116223	30-Sep-03
B0000935	SUN SERVER	221C5735	30-Sep-03
B0000936	SUN SERVER	221C5349	30-Sep-03
B0000937	TAPÉ BACK-UP	GB8GM021453	30-Sep-03
B0000938	POWEREDGE SERVER 2550	81J5J11	30-Sep-03
B0000939	POWEREDGE SERVER 2550	91J5J11	30-Sep-03
B0000940	POWEREDGE SERVER 1650	796HJ11	30-Sep-03
B0000941	POWEREDGE SERVER 1650	C96HJ11	30-Sep-03
B0000942	POWEREDGE SERVER 1650	896HJ11	30-Sep-03
B0000943	POWEREDGE SERVER 1650	В96НЈ11	30-Sep-03
B0000944	POWEREDGE SERVER 1650	696HJ11	30-Sep-03
B0000945	POWER CONNECT	GB23F11	30-Sep-03
B0000946	NETGEAR SWITCH	G\$T6A25003967	
B0000947	CONSOLE PRINTER	501774	<del></del>
B0000948	TERMINAL	2894893	
B0000949	TERMINAL	2576638	<del></del>
B0000950	HQ1 PEDESTAL #5		
B0000951	DELL POWEREDGE 2550	6RQGVII	
B0000952	CISCO CONTENT SWITCH	SPL506180303	8-Jan-04
В0000953	PRINTER HP LJ900DN	JPBMP20173	8-Jan-03
B0000954	PRINTER HP LJ 900DN	JPBMY0020	8-Jan-04
B0000955	PRINTER HP LJ 9000DN	JPBMP18173	8-Jan-04
B0000956	MONITOR	MU19003A0144662	30-Sep-03
B0000957	RACK, EQUIPMENT APC	N/A	24-Dec-03
B0000958	UPS, APC SMARTUPS 3000XL	QS0343116220	24-Dec-03
B0000959	UPS, APC SMARTUPS 3000XL	QS0343116452	24-Dec-03
B0000960	UPS, APC SMARTUPS 3000XL	QS0343116452	24-Dec-03

B0000961	SERVER, HP PROLIANT DL380	D340KJN2H476	15-Nov-03
B0000962	SAN ARRAY, HP	USZ0340ZH2	24-Dec-03
B0000963	SERVER, HP PROLIANT DL380	D340KJN2H455	24-Dec-03
B0000964	SERVER, HP PROLIANT DL380	D342LDN1H573	24-Dec-03
B0000965	TAPE AUTOLOADER	DEH3J05933	24-Dec-03
B0000966	SWITCH, CISCO	FOC0740W2FL	24-Dec-03
B0000967	SWITCH, CISCO	FOC0731X23D	24-Dec-03
B0000968	CONSOLE, STARTECH	IGN5611E100006	24-Dec-03
B0000969	CPU	18Z8441	15-Jan- <b>0</b> 4
B0000970	SWITCH	CN-0J3667-28298-4	25-Feb-04
B0000971	MONITOR	MU19009B0022159	01-Mar-04
B0000972	MON-15	T9C041465	
B0000973	CPU	13660081	4-Mar-04
B0000974	MON-15	CN-07G076-64180-4 1E-00CF	04-Mar-04
B0000975	CPU	5M56G41	05-Mar-
B0000976	74" RACK	0480A00262	04 ! 10-Mar-04
B0000977	KVM SWITCH	0430B00155	- <u>10-Маг-04</u>
B0000978	17" LCD MONITOR AND KEYBOARD	0578A00212	10-Mar-04
B0000979	UPS	ED00349000037	16-Mar-04
B0000980	SERVER	0403AD162A	14-May-04
B0000981	SERVER	318AD1314	14-May-04
30000982	SERVER	0407AD1170	14-May-04
30000983	DISK ARRAY	0408HH2061	14-May-04
30000984	TAPE DRIVE	0122842-0414KA004	14-May-04
P05969 P05970	RIS CAB #1	uпavailable	21-May-01
, 03970	RIS CONSOLE	620618	21-May-01

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1. CON-	TRACT/PURCH	ORDER/AGREEMENT NO.	2. DELIVERY ORDER: CALL	NO.		F ORDER/CALL	4. REQUE	SITION:PURCH REQUEST NO	PAGE 1 OF 4
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	EDBY MSG	PKB	000F FA8770	7 45%	™, STERED B	Y 17 Otronspac 6	<del></del>	CODE S2404A	8. DELIVERY FOR
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¦ WRIG	HT-PATTE	RSON AFB OH 454			UBATTLE E 200	EVIEW PARK	WAY		X other
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14. SHIP			0005	15. PAY	MENT WILL B	E MADE BY		DDE   HQ0338	<del></del>
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#### Section E

#### INSPECTION AND ACCEPTANCE

Inspection and acceptance of the (Services/Supplies) will be performed by the Contracting Officer's Representative (COR). The COR on this task order is as follows:

Primary: Ms. Nora Suther MSG/MAR 4225 Logistics Ave., Bldg 4020 WPAFB OH 45433-5748 (937) 429-6273

Alternate: Mr. Gary Kendall MSG/MAR 4225 Logistics Ave., Bldg 4020 WPAFB OH 45433-5748 (937) 429-6468

#### Section F

PERIOD OF PERFORMANCE.

The period of performance for this task order is 1 Oct 2004 through 30 Sep 2005.

PLACE OF PERFORMANCE

Work is to be performed primarily at the Contractor's facility:
Apple Valley Industrial Park
4020 Executive Drive
Beavercreek OH 45430

#### Section G

PREPARATION AND SUBMITTAL OF INVOICES:

CONTRACTOR: INVOICES SHOULD BE PREPARED IN ACCORDANCE WITH FAR PART 32 PAYMENTS CLAUSES. INVOICES SHOULD CITE THE CONTRACT NUMBER AND LIST APPLICABLE CONTRACT LINE ITEM NUMBERS AND ASSOCIATED CHARGES.

SEND INVOICE TO THE ADDRESS LISTED BELOW PRIOR TO ELECTRONIC SUBMISSION OF INVOICES:

MSG/MAR Attn: Nora Suther 4225 Logistics Avenue, Bldg 4020 Wright-Patterson AFB OH 45433-5748

#### SECTION I

52.232-33, PAYMENT BY ELECTRONIC FUNDS TRANSFER--CENTRAL CONTRACTOR REGISTRATION (MAY 1999)

ITEM	SUPPLIES OR SERVICES	Qty <u>Purch Unit</u>	Unit Price Total Item Amount							
0001										
		SUSTAINMENT 4A	\$9,889,784.41							
	Contract type: Start Date: Completion Date: Descriptive Data: Labor and other direct cost	229205PRMAR01 M - FIXED PRICE AWARD FEE D1 OCT 2004 B0 SEP 2005 s in support of Sustainment in accor	\$4,801,000.00 dance with the							
	Upgrade Efforts. Period of	Performance Work Statement dated 20 Sep 2004, excluding 1.3.2 entitled REMIS Upgrade Efforts. Period of Performance is 01 Oct 2004 through 30 Sep 2005.								
	The first invoice submitted I monthly billings of \$789,000	The first invoice submitted by the contractor will be for \$1,210,784.41, with eleven equal monthly billings of \$789,000.00.								
	NOTE: This is a Undefinitized Contractual Action (UCA) based on clause DFAR 252.217-7027 and FAR 52.216-24 of the basic contract. The price of this CLIN is estimated until definitization occurs.									
0005										
	ACRN: L Contract type: N Start Date: 0 Completion Date: 3 Descriptive Data: Data in support of CLINs 00 Form 1423, Exhibit A and E:	DATA  1 - FIXED PRICE AWARD FEE  1 OCT 2004  0 SEP 2005  01 in accordance with Contract Data  khibit B. The price of this item is inc	NSP  Requirements List, DD							
	0001,		luded in the price of item							
ACRN	Appropriation/Lmt Subhead/	Supplemental Accounting Data	Obligation Amount							
AA	Funding breakdown: On (	0 068142 2F 000000 S05PRMAR0 CLIN 0001: S4,801,000.00 205PRMAR01 S4,801,000.00	\$4,801,000.00 1AN							

DOCUMENT	<u>PGS</u>	DATE	TITLE
EXHIBIT A	1	10 SEP 2004	CONTRACT DATA REQUIREMENTS LIST (CDRL) A001
EXHIBIT B	1	10 SEP 2004	CONTRACT DATA REQUIREMENTS LIST (CDRL) A002
ATTACHMENT 1	11	20 SEP 2004	PERFORMANCE WORK STATEMENT (PWS)

Public reporting burden for this collection of monomation is estimated to average 440 hours near receiving data sources, gathering and maintaining the data reported and considering the data reported and c						Form Approved OMB NO (6704-D) \( \sigma \)							
burden estimate of Headquarters Serv Office of Manage	rany other aspect or rices, Directorate for ment and Budget, P	I this collection of fi information Oper; aperwork Reduction	nformation attons and a Process of	n. includ Reports official	erage 440 hours per deting and reviewin ing suggestions for 1215 Jefferson Da 88) Washington, Di fficer for the Conna	gures redne visită:	achection of ing this bun ghway, Suit	Lintorn den i to te 1204	nation. Departn Atlangi	Send co nent of !	minents reg Defense, W	sarding this - ashtrigton	
A. Contract Line	hem No	B. Exhibit	.\		C. Category TOP1M		_OTTIFR_		<u>. 1:.</u>			<u> </u>	
D. System Item Re jability and Mc	intamability Indom	nation System	Fr. Con	itract. Pr			F. Contra					<del>-</del>	
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7 DD 250   9 Req. £.1	Dist. Statement A	10. Frequency SEF BLK 16		I2 Date Submiss SI-E BL		T -		<u>!</u>		opies:	ion:	<u> </u>	:-
8 APP Code, A	N.A	11. As of Date N.A		.3. Date	of Subsectiont on: SEE BLK 16	 	. Aildressei	<u></u>	Draft	Reg	Repre	<u>-</u>	
i 6. Remarks:		<u> </u>				. Mise	G MAR			 <del>                                    </del>			
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# Performance Work Statement 20 September 2004

# Reliability and Maintainability Information System (REMIS)

# Sustainment and Upgrade Efforts (Basic Contract)

#### I. DESCRIPTION OF SERVICES

#### 1.0 INTRODUCTION

The Air Force Material Command (AFMC), Materiel Systems Group (MSG), REMIS Program Management Office (PMO) requires technical and operational support for REMIS which will require expertise in large-scale systems engineering, development, integration, and operational processes.

## 1.1 BACKGROUND AND OBJECTIVES

REMIS was designed to enhance the front-end design of new weapon systems and to increase the readiness and sustainability of existing United States Air Force weapon systems by improving the availability, accuracy and flow of essential equipment information. REMIS provides the capability to collect, edit, validate, process, store and report reliability and maintainability data on Aerospace Vehicles, Trainers, Automated Test Equipment, selected Support Equipment and Communications-Electronics in the following functional areas: Equipment Maintenance, Time Compliance Technical Order (TCTO), Time Change Inspection (TCI), Configuration, Debriefing, Inventory, Status and Utilization. REMIS capabilities and functionality will ultimately be absorbed into an Air Force enterprise level product under the Expeditionary Combat Support System (ECSS) program.

#### 1.2 SCOPE OF WORK

The contractor is responsible for maintaining an effective, efficient and economical organization and operative work program. This includes planning, organizing, coordinating, and phasing the necessary qualified personnel and material resources toward the accomplishment of all tasks defined herein. The contractor shall maintain schedule forecasts, analyses, reports and metrics to show predicted and planned progress against actual progress in project Status Reports (CDRL A001) and Cost'Schedule Status Reports (C/SSR, CDRL A002), relative to the scope and requirements of this Performance Work Statement (PWS).

#### 1.3 TASK DESCRIPTIONS

# 1.3.1 REMIS SUSTAINMENT (Fixed Price (FP))

The contractor shall plan, control, document, maintain and operate REMIS. The contractor shall operate and maintain the hardware, system software, and application software provided as Government Furnished Equipment (GFE) as

identified by the Government. This effort includes the analysis, integration, and implementation of proposed changes after Government approval.

# 1.3.1.1 REMIS Program Management/Operations

The contractor shall perform all necessary program management functions and operations necessary to sustain REMIS 24 hours a day, seven days a week.

The program management functions shall include, but may not be limited to, full-time program management, quality assurance, facilities, supplies, system management center, operations, telecommunications, hardware maintenance, system software maintenance, configuration management, database administration, and engineering support.

# 1.3.1.2 REMIS Application Software Maintenance

The contractor shall provide maintenance of REMIS application software to include, but not limited to, trouble-shooting and resolution of REMIS Automated Problem Reports (RAPRs), application software analysis, design, coding, testing (including interface testing when applicable), updating life cycle documentation, workload control metrics, and training. The contractor shall perform throughout the period of performance in accordance with measurable and aggressive performance goals mutually agreed to between the Government and the contractor. If the contractor fails to achieve the performance goals by the end of the performance period, the contractor, at no additional cost to the Government, shall continue working until the performance goals are met. In the area of training, the contractor shall continue the development and maintenance of the current web-based training package, conduct classroom training, and produce training materials necessary to support classroom activities as required by the Government.

#### 1.3.1.3 REMIS Customer Projects

The contractor shall provide support to REMIS customers who identify and fund requirements outside the system baseline. These requirements may include, but not be limited to, new system-to-system interfaces or interface modifications, new reports or report modifications, and Air Force mandated testing.

# 1.3.2 REMIS UPGRADE EFFORTS (Labor Hour (LH))

# 1.3.2.1 REMIS Functionality Upgrades (Information Technology/National Security Systems Requirements Documents (ITSRDs))

The contractor shall modify REMIS to accomplish customer-approved ITSRDs. The Government will determine the specific ITSRDs that shall be accomplished prior to the release of the Request for Quote (RFQ) for the specific task order.

## 1.3.2.2 REMIS System-to-System Interoperability

The contractor shall modify REMIS to increase access to REMIS data through improved and more flexible architectures and communications methods compatible with Global Combat Support System-Air Force Integration Framework (GCSS-AF IF) standards. Opportunities for improved interoperability include the existing REMIS interfaces, the evolving Integrated Maintenance Data System (IMDS) and ECSS, the legacy systems associated with IMDS and ECSS and future interfacing partners.

# 1.3.2.3 REMIS Migration to the GCSS-AF IF

The contractor shall continue the migration of REMIS to the GCSS-AF IF for improved end user access and productivity. REMIS functionality shall be migrated from the legacy Tandem hardware platform to the GCSS-AF IF, which includes Air Force Knowledge Services (AFKS). The REMIS migration will be accomplished incrementally (with multiple spirals within each increment). The REMIS PMO will receive approvals for each increment and the associated funding periodically from the REMIS Air Staff customer, AF/ILMM.

# IL SERVICE DELIVERY SUMMARY

The contractor service requirements are summarized into performance objectives that relate directly to mission essential items. The performance threshold briefly describes the minimum acceptable levels of service required for each requirement. These thresholds are critical to mission success.

PWS Para.	Performance Threshold (Standard)
1.2	2 occurrences per GFY
1.2	100%
	!
1.2 1.3.1.2	95%
1.2	2 occurrences per GFY
1.3.1.2	90%
1.2 4.2 4.3	2 occumences per GFY
	1.2 1.2 1.2 1.3.1.2 1.2 4.2

Performance Objective	PWS Para.	Performance Threshold (Standard)
(SDS-7) The contractor shall identify potential management problems, develop corrective action plans, and initiate corrective action to minimize these potential problems.	1.2 1.3.1.1	2 occurrences per GFY
(SDS-8) The contractor shall manage applicable contract efforts in accordance with their technical proposals and implementation plans.	1.2 1.3	100"
(SDS-9) [The contractor shall perform all necessary program management and operations functions necessary to sustain REMIS.	1.3.1.1	100°5

# III. GOVERNMENT FURNISHED RESOURCES

# 3.1 GOVERNMENT-FURNISHED EQUIPMENT (GFE)

All REMIS hardware, system software and application software will be provided as GFE to the contractor. The Government will provide all necessary access to, and right of use to the GFE and software to enable the contractor to perform. A list of REMIS hardware and system software is attached to the contract.

# IV. GENERAL WORK REQUIREMENTS

#### 4.1 PLACE OF PERFORMANCE

Work is to be performed primarily at the contractor's facility located in the Apple Valley Industrial Park at 4020 Executive Drive, Beavercreek, Ohio, 45430.

# 4.2 PERIOD OF PERFORMANCE

The period of performance will be contract award through 30 September 2007.

#### 4.3 HOURS OF OPERATION

The contractor shall determine workdays and hours necessary to accomplish the task. Normal PMO duty days will be Monday through Friday, excluding government-observed holidays, 0800-1700.

# 4.4 PERFORMANCE OF SERVICES DURING CRISIS DECLARED BY THE NATIONAL COMMAND AUTHORITY OR OVERSEAS COMBATANT COMMANDER

In the event of a crisis as defined by the National Command Authority or Overseas Combatant Commander, services on this contract may be deemed essential for performance according to DoDI 3020.37. If such a determination is made impacting this contract, the contractor's services might be called upon for performance outside of the specified hours in the PWS. In that event, the contractor would be notified by the Contracting Officer of the additional performance requirements.

# 4.5 CONTRACTOR TASK ORDER POINT OF CONTACT

A point of contact (name, work and after hours telephone number) will be identified for the Contracting Officer's use, should it be necessary to notify the contractor of changes to work schedule based on paragraph 5.4, above.

#### 4.6 DELIVERABLES

The contractor shall provide the following deliverables, all in contractor format, for each task order:

CDRL A001 – Project Status Reports (As Required) CDRL A002 – Cost/Schedule Status Report (Monthly) Additional deliverables may be required on some task orders and will be in accordance with the basic contract.

#### 4.7 POINTS OF CONTACT

#### 4.7.1 ORIGINATOR

Mr. Ron Roby REMIS Program Manager MSG/MAR 4225 Logistics Ave., Suite 22 WPAFB, OH 45433-5671 (937) 429-6446

# 4.7.2 CONTRACT MANAGEMENT

Ms. Nora Suther MSG/MAR 4225 Logistics Ave., Suite 22 WPAFB, OH 45433-5671 (937) 429-6273

# 4.7.3 CONTRACTING OFFICER

Ms. Patricia S. Miller Contracting Officer MSG/PKB 4170 Hebble Creek Road WPAFB, OII 45433-5653 (937) 257-0324

# 4.7.4 QUALITY ASSURANCE PERSONNEL (QAP)

Ms. Nora Suther MSG/MAR 4225 Logistics Ave., Suite 22 WPAFB, OH 45433-5671 (937) 429-6273

#### 4.7.5 QAP ALTERNATE

Mr. Gary Kendall MSG/MAR 4225 Logistics Avc., Suite 22 WPAFB, OH 45433-5671 (937) 429-6468

# 4.7.6 CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR) AUTHORITY AND AWARD FEE DETERMINING OFFICIAL

Ms. Marcella A. Caldwell Deputy System Program Director Logistics Information SPO MSG/IL 4375 Chidlaw Rd. WPAFB, OH 45433-5770 (937) 257-6137

## 4.8 SUCCESSOR CONTRACTOR

The contractor agrees to preserve and make available to the Contracting Officer, as requested, copies of all records and other documentation, developed or acquired under this contract or preceding contracts for this effort, regarding performance of the work required by this contract and resulting task orders.

# 4.9 CONTRACTOR PERSONNEL REQUIREMENTS

The contractor shall furnish qualified personnel to accomplish the work requirements specified in this PWS.

- **4.9.1** The contractor is prohibited from employing the Government Quality Assurance Personnel (QAP), who are surveying work performed under this contract during the entire period of performance of this contract.
- **4.9.2** Contractor personnel shall comply with directives pertaining to operation of privately owned vehicles on Wright-Patterson AFB (per AFR 125-14 Motor Vehicle Traffic Supervision as supplemented).

# 4.10 QUALITY ASSURANCE PERSONNEL (QAP)

The Government will evaluate the contractor's performance. The QAP and designated alternates are representatives of the Contracting Officer and shall participate in the administration of quality assurance under this contract.

4.10.1 The QAP, or alternate, shall inform the contractor when discrepancies occur and shall request corrective action. The QAP, or alternate, shall make a notation of the discrepancy with the date, time, and discrepancy that was noted, and request the authorized contractor representative to initial the entry and provide the appropriate corrective action.

#### 4.11 HOURS

The Labor categories and hours specified in each order represent the current best estimate of the services to be performed. To enhance flexibility and to allow the contract holder to determine the optimum labor mix for the order, the contract holder may increase or decrease the number of hours for each category specified in the individual order with prior notification to, and approval from, the

Contracting Officer's Representative (COR)/QAP. These adjustments are allowable only to the extent that the ceiling price and total number of hours of the labor CLIN(s) are not exceeded and funds are currently available. The contract holder will not be paid more than the obligated amount on any individual order.

# 4.12 SECTION 508 OF THE REHABILITATION ACT

Contractor shall meet the requirements of the Access Board's regulations at 36 CFR Part 1194, particularly 1194.22, which implements Section 508 of the Rehabilitation Act of 1973, as amended. Section 508 (as amended) of the Rehabilitation Act of 1973 (20 U.S.C. 794d) established comprehensive requirements to ensure (1) Federal employees with disabilities are able to use information technology to do their jobs, and (2) members of the public with disabilities who are seeking information from Federal sources will be able to use information technology to access the information on equal footing with people who do not have disabilities. Federal agencies must make information and data available by an alternative means if compliance with the standards would result in an undue burden. The changes apply to all contractors (including small businesses) that manufacture, sell or lease electronic equipment and information supplies or services.

#### Exemptions:

- Micro purchases made before 1 January 2003
- EUT purchased for national security systems
- EIT acquired by contract incidental to the contract
- EIT located in spaces frequented only by service personnel
- If compliance would impose an undue burden on the agency

# 4.13 CONTRACTOR-FURNISHED FACILITIES, SUPPLIES AND SERVICES

#### 4.13.1 HARDWARE AND MAINTENANCE

The contractor shall evaluate, recommend, and provide the hardware and hardware maintenance not otherwise provided as Government Furnished Equipment (GFE), necessary to the accomplishment of the contract. This shall be accomplished with prior approval by the Government. At the termination or completion of the contract, all items purchased shall become the property of the Government.

#### 4.13.2 SOFTWARE

The contractor shall evaluate, recommend, and provide the Commercial Off-The-Shelf (COTS) software not otherwise provided as GFE, necessary to the accomplishment of the contract. This shall be accomplished with prior approval by the Government. At the termination or completion of the contract, all items purchased shall become the property of the Government.

#### 4.13.3 TRAVEL

Travel to various Air Force installations and/or contractor facilities may be necessary to successfully accomplish the contract. All contractor travel shall be approved in advance by the PMO. The contractor shall be reimbursed for required travel in accordance with the Joint Travel Regulation (JTR) guidelines.

#### 4.13.4 SUPPLIES

The contractor shall evaluate, recommend, and provide the supplies not available through PMO sources, necessary to the accomplishment of the contract. This shall be accomplished with prior approval by the PMO.

#### 4.14 SECURITY AND PRIVACY

# 4.14.1 NATIONAL AGENCY CHECKS (NAC)

DoD military, civilian, consultants, and contractor personnel using unclassified automated information systems, including e-mail, must have, at minimum, a National Agency Check (NAC) in accordance with DoD 5200.2-R Personnel Security Program, January 1987. The contractor is required to complete the application and apply for a NAC, for any employee not currently having a NAC, upon receipt of a task order where the employee will have access to automated information systems. The contractor shall diligently pursue obtaining NACs for its employees.

#### 4.14.2 PRIVACY ACT

Work on this project may require that personnel have access to Privacy Information. As required by the individual task, contractor personnel shall adhere to the Privacy Act, Title 5 of the U.S. Code, Section 552a and applicable agency rules and regulations.

#### 4.14.3 SENSITIVITY OF DATA

The contractor may be required to have access to live planning, personnel, and other current systems data during the performance of this contract. Any information, records or data to which the Contractor may have access will be of a sensitive nature. The contractor shall not divulge any information about Government files, source selection activities and processes, or any other sensitive information to anyone not authorized access to such information. Each contractor employee shall be required to sign a non-disclosure agreement, which will be cited on individual task orders.

#### 4.14.4 SECURITY REQUIREMENTS

The contractor manager or alternate shall complete a Request for Identification Credential or Common Access Card (CAC) for each employee of the contractor requiring access to Wright-Patterson Air Force Base. The request shall be submitted to Pass and Registration (Bldg 286). The Government shall provide a completed Identification Credential (AFMC Form 3876), which shall be issued. displayed, and surrendered as directed in AFI 31-209. The Air Force Resource

Protection Program. Contractor badges shall be worn and displayed at all times. In addition, the contractor employee shall identify themselves as contractor employees in emails, telephone usages, correspondence, and meetings, etc. The contractor shall be responsible for assuring that all employees comply with all security requirements imposed by the local commander at all times while his employees are on the installation and shall follow instructions of the local organizational commander pertaining to security.

# 4.15 REMIS YEAR 2000 (Y2K) COMPLIANCE

REMIS received Y2K certification on 18 September 1998. The contractor shall perform all functions in such a manner that the Y2K certification will not be compromised. All application software developed or modified by the contractor shall be Y2K compliant as defined in Federal Acquisition Regulation (FAR) 30.002.

#### 4.16 PERSONAL SERVICES

Any task that is being accomplished through this requirement will not be used for personal services prohibited by the Federal Acquisition Regulation (FAR), Part 37.10.